

# Licensing Panel AGENDA

**DATE:** Wednesday 14 September 2016

**TIME:** 6.30 pm \*

**VENUE:** Committee Room 5,  
Harrow Civic Centre

\* THERE WILL BE A BRIEFING FOR MEMBERS AT 6.00 PM IN COMMITTEE ROOM 5

## **MEMBERSHIP** (Quorum 3)

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**Chair:** (To be appointed)

### **Councillors:**

Chika Amadi  
Kairul Kareema Marikar

Ramji Chauhan

### **Reserve Members:**

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**Note:** There are no Reserve Members currently appointed to this Panel.

**Contact:** Manize Talukdar, Democratic & Electoral Services Officer 0208 424 1323  
Tel: 020 8 E-mail: [manize.talukdar@harrow.gov.uk](mailto:manize.talukdar@harrow.gov.uk)

## **AGENDA - PART I**

### **1. APPOINTMENT OF CHAIR**

To appoint a Chair for the purposes of this meeting.

### **2. DECLARATIONS OF INTEREST**

To receive declarations of disclosable pecuniary or non pecuniary interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Panel;
- (b) all other Members present.

### **3. MINUTES**

[Note: Licensing Panel minutes are:-

- (1) approved following each meeting by the Members serving on that particular occasion and signed as a correct record by the Chair for that meeting;
- (2) not submitted to the next panel meeting for approval.

Reasons: The Licensing Panel is constituted from a pooled membership. Consequently, a subsequent Panel meeting is likely to comprise a different Chair and Members who took no part in the previous meeting's proceedings. The process referred to at (1) above provides appropriate approval scrutiny].

### **4. PUBLIC QUESTIONS \*, PETITIONS AND DEPUTATIONS**

To receive any questions, petitions or deputations (if any), under the provisions of Committee Procedure Rules 17, 15 and 16 (Part 4B) of the Constitution respectively.

Questions will be asked in the order notice of them was received and there be a time limit of 15 minutes.

**[The deadline for receipt of public questions is 3.00 pm, Friday 9 September 2016. Questions should be sent to [publicquestions@harrow.gov.uk](mailto:publicquestions@harrow.gov.uk)**

**No person may submit more than one question].**

*[Note: These items are qualified by the requirements of the licensing legislation and will not be applicable to applications on the current agenda.]*

### **5. LICENSING PROCEDURES (Pages 5 - 6)**

Procedure to be followed at an oral hearing.

### **6. APPLICATION FOR THE VARIATION OF A PREMISES LICENCE FOR DIL SE RESTAURANT AND LOUNGE, 56 - 60 NORTHOLT ROAD, SOUTH HARROW, MIDDLESEX HA2 0DW (Pages 7 - 86)**

Report of the Corporate Director, Community.

## **7. ANY OTHER URGENT BUSINESS**

Which cannot otherwise be dealt with.

## **AGENDA - PART II - NIL**

### **\* DATA PROTECTION ACT NOTICE**

The Council will audio record item 4 (Public Questions) and will place the audio recording on the Council's website, which will be accessible to all.

[**Note:** The questions and answers will not be reproduced in the minutes.]

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Licensing Panel – Licensing Act 2003

## Procedure A - Oral Hearing in Public

*This document provides a summary of the Panel's usual procedure for the conduct of an oral hearing in public.*

*Please note that the **Applicant** is the party who has requested the Hearing*

- i. **Introductions** by the Chair of the Panel:
  - Members
  - Officers and Officers of Responsible Authorities
  - Applicants and Objector(s)
  - the Procedure for the hearing
- ii. **Presentation** of the report (**agenda item 6**) by Officers of the Relevant Authority.
- iii. **Presentation** by the applicant of their statement. Additional material may be submitted with the agreement of the Panel and the other party, subject to advice by the Council's legal advisor at the time.
- iv. **Questioning** of the **applicant** by:
  - the objector(s)
  - the Panel
- v. **Presentation** by the **objector(s)**, or their representative, of their statements. Additional material may be submitted with the agreement of the Panel and the other party, subject to advice by the Council's legal advisor at the time.
- vi. **Questioning** of the **objector(s)** by:
  - the applicant
  - the Panel
- vii. **Concluding statement(s)** by the objector(s).
- viii. **Concluding statement** by the applicant.
- ix. The Panel together with its legal advisor and committee clerk withdraw to consider of the application. Should the Panel wish to clarify any point with any particular party, all sides are recalled for the questions to be asked.
- x. The hearing is reconvened for the Panel to announce their decision. Should the application be refused or conditions be placed on the licence the Panel must give reasons for this action.

## Agenda Item 5

### NOTES

**WITNESSES:** *Either side may call witnesses to support their case. Witnesses should have submitted written statements before the hearing which they present and on which they may be questioned. Witnesses introduced at short notice may speak with the agreement of the Panel and the other party, subject to advice by the Council's legal advisor at the time.*

**ADJOURNMENT:** *The Panel may at any time adjourn to a later date for the further consideration of an application. The date and time should be agreed with all parties as far as possible*

**REPORT FOR: LICENSING PANEL**

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**Date:** 14 September 2016

**Subject:** Application for the variation of a premises licence for Dil Se Restaurant and Lounge, 56 – 60 Northolt Road, South Harrow, Middlesex HA2 0DW

**Responsible Officer:** Tom McCourt - Corporate Director – Community Directorate

**Exempt:** No

**Enclosures:** Location map (appendix 1)  
Current premises licence and plan (appendix 2)  
Representations and petition (appendix 3)  
Summary of applicant's proposed times and conditions (appendix 4)

**Section 1 – Summary**

An application has been received for a variation to the premises licence for Dil Se Restaurant and Lounge, 56 – 60 Northolt Road, South Harrow HA2 0DW to allow hotel residents/guests to use its' restaurant facilities 24 hours a day and to change the licensable activities and hours for the premises. Representations including a petition have been received from local residents.

## Representations received

From	Representations details
The Planning Authority	No representations received
Health & Safety	No representations received
Environmental Health Authority (Pollution and environmental enforcement)	Representation made
Trading Standards	No representations received
Area Child Protection Service	No representations received
London Fire Brigade	No representations received
Metropolitan Police	No representations received
Licensing authority	Representation made

## Representations from other persons

Letter	From	Relevant Representations details
A	Robert Clark	Prevention of crime and disorder and prevention of public nuisance
B	Claudia How Kiang Hee	Prevention of crime and disorder and prevention of public nuisance
C	Indy Paddan	Prevention of crime and disorder and prevention of public nuisance
D	Maryam Tariq	Prevention of crime and disorder and prevention of public nuisance
E	Yasmir Ahmad	Prevention of crime and disorder and prevention of public nuisance
F	Kalpesh Patel	Prevention of public nuisance and protection of children from harm
G	Steve Carey	Prevention of public nuisance and protection of children from harm

## Section 2 – Report

- 2.1 The applicant, Mr Jayesh Patel, has applied to extend the hours for licensable activities (see paragraph 2.3) and amend the licence conditions (see paragraph 2.10) for Dil Se Restaurant and Lounge, 56 – 60 Northolt Road, South Harrow HA2 0DW.
- 2.2 The effect of proposed variation is described as “the first floor restaurant is to be used as part of the hotel as now it has been taken over by the hotel operators. In order to allow the hotel residents/guests to use it at all times this variation is applied to open the



restaurant 24 hours a day. The variation also changes the hours of operation for the restaurant and licensable activities for the general public”.

### 2.3 Licensable activities

The application has been amended since it was submitted in the light of representations made. The table below sets out the existing licensable activities and those applied for in respect of the proposed new licence:

DAY	Existing licence			Proposed variation (see note 2)			
	Hours open to public	Alcohol sales (on and off-sales)	Licensable activities (see note 3)	Hours open to public	Alcohol sales (on and off-sales)	Licensable activities (see note 3)	Late night refreshment
Monday	0700 – 2300	0700 - 2230	0700 – 2300	1030 - 0030	1030 - 0000	0700 – 0000	2300 – 0000
Tuesday	0700 – 2300	0700 - 2230	0700 – 2300	1030 - 0030	1030 - 0000	0700 – 0000	2300 – 0000
Wednesday	0700 – 2300	0700 - 2230	0700 – 2300	1030 - 0030	1030 - 0000	0700 – 0000	2300 – 0000
Thursday	0700 – 2300	0700 - 2230	0700 – 2300	1030 - 0030	1030 - 0000	0700 – 0000	2300 – 0000
Friday	0700 – 2300	0700 - 2230	0700 – 2300	1030 - 0130	1030 - 0100	0700 – 0100	2300 – 0100
Saturday	0700 – 2300	0700 - 2230	0700 – 2300	1030 - 0130	1030 - 0100	0700 – 0100	2300 – 0100
Sunday	0700 – 2230	0700 - 2200	0700 – 2230	1030 - 0030	1030 - 0000	0700 – 0000	2300 – 0000

Notes:

- (1) Hours beyond midnight include the hours of the following day
- (2) It is proposed to provide alcohol and licensable activities to hotel residents 24 hours a day
- (3) Films, live and recorded music, dance, provision of music and dance facilities and provision of similar facilities
- (4) The restaurant will close at 0200 hours on days when there is a pre-booked party

#### 2.4 Description of premises

The premises were described in the application for a new premises licence in 2012 as “a restaurant and bar situated on the first floor of the Euro Traveller next to South Harrow Police Station. The building is a 3\* hotel. The first floor is an ancillary bar/restaurant/lounge which is accessible also on the ground floor via a separate entrance for the public and residents of the hotel.”

2.5 It is understood the licensed area has a capacity of about 250 people (although different capacities may apply for different types of events).

2.6 A layout of the premises is shown at appendix 1.

#### 2.7 Licensing history

- Premises licence granted on 20 November 2012 to 3K Events Management Ltd.
- licence transferred to Warrison JR Ltd on 16 January 2014
- licence transferred to current premises licence holder on 27 August 2015

#### 2.8 Designated premises supervisor

Mr Jayesh Patel

#### 2.9 Details of application

Received: 12 July 2016

Application advertised 12 July 2016 – 9 August 2016

#### 2.10 Representations

Representations have been received from local residents living immediately adjacent to and immediately across Northolt Road from the premises. The representations are concerned about:

- cars parking and blocking access to the residents’ car parks
- litter and rubbish being left outside the residents’ flat at Sherbourne House
- children’s’ sleep being disturbed by late-night noise
- anti-social behaviour and noise from people leaving the premises after midnight
- customers drinking longer if the hotel is open for 24 hours

Representations have also been made by Environmental Health and the Licensing Authority.

#### 2.11 Conditions

The applicant had applied to delete conditions 1, 2, 4 and 6 in annexe 2 of the current licence. Environmental Health object to the deletion of those conditions (see appendix 3) and the applicant has subsequently agreed to retain conditions 1 and 2.

2.12 Condition 4 of the licence has been effectively replaced under the Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014 in annexe 1 of the licence prohibiting irresponsible alcohol sales promotions, and there is no objection by the Licensing Authority to that being deleted from annexe 2.

2.13 The Premises Licence Holder has accepted the Licensing Authority’s suggested condition in lieu of the existing condition 6 as set out in the summary at appendix 4.

- 2.14 At the time of writing the applicant has not accepted the other conditions proposed by Environmental Health, other than in relation to conditions 1 and 2 (see paragraph 2.11 above) and agreeing to close thirty minutes between the end of licensable activities and the premises closing.
- 2.15 Members will be aware that an operating schedule forms part of the licensing process. This document outlines what activities are proposed, the opening hours, and how the activities will be managed particularly in respect of the licensing objectives.
- 2.16 The most critical part of the operating schedule are the steps taken by the applicant to promote the licensing objectives. Applicants are always reminded to take careful consideration as to what is entered in this section as whatever is proposed will be converted into conditions on the licence. The Panel will be aware that breach of any licence condition is potentially a criminal offence, for which the maximum penalty before a magistrates' court is an unlimited fine and/or six months' imprisonment.
- 2.17 Conditions must be clear, unambiguous and capable of being understood and complied with by the licence-holder.
- 2.18 Applicants should give consideration to the local area and reflect this in their application (see para 8.33 of the statutory guidance). It should demonstrate an awareness of the local community, local crime and disorder issues, and the local environment.
- 2.19 Appendix 4 sets out the applicant's proposed times and what the conditions extracted from the operating schedule and representations would appear as on the licence should the Panel be minded to grant the licence application as sought.
- 2.20 The Panel has the discretion to add to or modify these conditions where it is appropriate to do so to promote the licensing objectives.
- 2.21 Officers' observations  
In response to the representations, the applicant amended his application as he is entitled to do. One proposed amendment is "the restaurant will close at 0200 hours on days when there is a pre-booked party". This will be reflected in the premises opening and closing hours.
- 2.22 The applicant has confirmed the intention in this scenario would be for licensable activities to end at 0130 hours on the days there is a pre-booked party without any further application or consent from the licensing authority. If the Panel is minded to agree this proposed amendment, for the sake of clarity and enforcement, it is recommended that that a condition is included on the licence:
- "(1) The restaurant will close at 0200 hours on days when there is a pre-booked party.  
(2) No licensable activities may be provided after 01.30 hours on those days."
- 2.23 The Panel will be aware that providing late night refreshment to hotel residents is not a licensable activity, although the licence is needed for non-residents. The

representations are predominately concerned with the sale of alcohol to, and the late night-dispersal of, non-residents.

2.24 The Panel should bear in mind the following paragraphs of the statutory guidance to the Act in relation to the representation about public nuisance:

*2.15 Public nuisance is given a statutory meaning in many pieces of legislation. It is however not narrowly defined in the 2003 Act and retains its broad common law meaning. It may include in appropriate circumstances the reduction of the living and working amenity and environment of other persons living and working in the area of the licensed premises. Public nuisance may also arise as a result of the adverse effects of artificial light, dust, odour and insects or where its effect is prejudicial to health.*

*2.16 Conditions relating to noise nuisance will usually concern steps appropriate to control the levels of noise emanating from premises. This might be achieved by a simple measure such as ensuring that doors and windows are kept closed after a particular time, or persons are not permitted in garden areas of the premises after a certain time. More sophisticated measures like the installation of acoustic curtains or rubber speaker mounts to mitigate sound escape from the premises may be appropriate. However, conditions in relation to live or recorded music may not be enforceable in circumstances where the entertainment activity itself is not licensable (see chapter 15). Any conditions appropriate to promote the prevention of public nuisance should be tailored to the type, nature and characteristics of the specific premises and its licensable activities. Licensing authorities should avoid inappropriate or disproportionate measures that could deter events that are valuable to the community, such as live music. Noise limiters, for example, are expensive to purchase and install and are likely to be a considerable burden for smaller venues.*

*2.17 As with all conditions, those relating to noise nuisance may not be appropriate in certain circumstances where provisions in other legislation adequately protect those living in the area of the premises. But as stated earlier in this Guidance, the approach of licensing authorities and responsible authorities should be one of prevention and when their powers are engaged, licensing authorities should be aware of the fact that other legislation may not adequately cover concerns raised in relevant representations and additional conditions may be appropriate.*

*2.18 Where applications have given rise to representations, any appropriate conditions should normally focus on the most sensitive periods. For example, the most sensitive period for people being disturbed by unreasonably loud music is at night and into the early morning when residents in adjacent properties may be attempting to go to sleep or are sleeping. This is why there is still a need for a licence for performances of live music between 11 pm and 8 am. In certain circumstances, conditions relating to noise emanating from the premises may also be appropriate to address any disturbance anticipated as customers enter and leave.*

2.25 The Panel is entitled to take account of the prospective effect of the application when considering the representations. The Panel may wish to note however that none of the responsible authorities, particularly the police, have made representations concerning levels of crime or anti-social behaviour in the vicinity of the premises. The statutory guidance (at paragraph 2.1 and 9.12) suggests that licensing authorities should rely on the police as the primary source of advice on crime and disorder matters.

2.26 The representations are concerned about nuisance parking, without any direct evidence that Dil Se's customers are responsible for this at present. There are also concerns expressed about noise break-out from the premises, noise from people smoking outside the premises and dispersal noise under its' existing operating

conditions. There are concerns about extending the licensable activities including alcohol sales to twenty-four hours and late night dispersal noise. The representation from Environmental Health proposes conditions to address those concerns.

- 2.27 Representation A is accompanied with videos and photographs from 2013, 2014, three from 2015 and from 2016. The premises licence holder has had the opportunity to view those videos and photographs prior to the hearing.
- 2.28 Representations refer to previous incidents since the premises opened in 2012. Whilst the Panel is entitled to take a prospective view of the likely effects of granting the application, it should not necessarily take into account events prior to August 2015 when the licence was transferred to the current holder on the principle that each application ought to be considered on its own merits.
- 2.29 The Panel will note that representation G is supported by a petition signed by seventy five people. The Panel is recommended to treat the petition organiser as the party to the hearing although he may call people to speak in support of the petition if the Panel thinks fit. Five of the petitioners have separately submitted representations against the application.
- 2.30 Representation G suggests that there is no requirement for children to leave the bar at a reasonable hour, thus undermining the child protection objective. The Panel's attention is drawn to section 145 of the Act which makes it illegal for unaccompanied children under 16 to be on the premises between midnight and 0500 hours when the premises are open for the supply of alcohol.
- 2.31 The Panel will be aware that they may only consider the representation in relation to the varied hours and conditions only. If the Panel refuses the variation the applicant retains the existing licence hours and conditions to which he is entitled.
- 2.32 These above comments are to assist the Panel in its decision-making process based on the evidence before it and the legislative requirements. It is for the Panel to decide how much weight and emphasis ought to be given to each representation.
- 2.33 Licensing policy  
There are no implications in relation to the statement of licensing policy arising from this application.
- 2.34 Legal implications  
The Licensing Panel is required to hold a hearing to consider any relevant representations made in relation to the premises licence application unless all parties agree that a hearing is unnecessary. The hearing must be held in accordance with the Licensing Act 2003 (Hearings) Regulations 2005.
- 2.35 The Licensing Panel is required to give appropriate weight to the representations (including supporting information) presented by all the parties, the Guidance issued pursuant to section 182 of the Licensing Act 2003, the Council's statement of licensing policy and the steps that are appropriate to promote the four licensing objectives.
- 2.36 Having considered those relevant matters, the Licensing Panel is required to take such of the following steps (if any) as it considers appropriate for the promotion of the licensing objectives –

- (1) to modify the conditions of the licence
- (2) to reject the whole or part of the licence

and for this purpose the conditions of the licence are modified if any of them is altered or omitted or any new condition is added (section 35(4) of the Act).

2.23 It should be noted that –

- clear reasons should be given for the decision.
- any additional or modified conditions should be practical and enforceable
- the applicant and any person who made relevant representations would have the right of appeal to a magistrates' court on one of the grounds provided in schedule 5 to the Licensing Act 2003.

2.24 In addition to determining the application in accordance with the legislation, Members must have regard to the common law rules of natural justice by ensuring that every party has a fair hearing, they are not judges in their own cause and they do not make a decision until they have heard all of the evidence.

2.25 The Panel must also act proportionately to apply the European Convention for the Protection of Human Rights and Fundamental Freedoms implemented under the Human Rights Act 1998, particularly articles 6 (relating to the right to a fair trial); article 1 (prohibition against discrimination); article 8 (protection of private and family life); and article 1 of the First Protocol (protection of property). No decision may be arbitrary or unreasonable.

2.25 Under section 17 of the Crime and Disorder Act 1998 the Panel has a duty to (a) have due regard to the likely effect of crime and disorder, and (b) to do all that it reasonably can to prevent crime and disorder, when exercising its powers under the Licensing Act.

## **Financial Implications**

2.26 There are no financial implications.

## **Appeals**

2.27 If any party is aggrieved with the decision of the licensing panel on one of the grounds set out in schedule 5 to the Licensing Act 2003, they can appeal to a magistrates' court within 21 days from notification of the decision.

### **Section 3 - Statutory Officer Clearance**

Name: Jessie Man	<input checked="" type="checkbox"/>	on behalf of the* Chief Financial Officer
Date: 02 September 2016		
Name: Baljeet Virdee	<input checked="" type="checkbox"/>	on behalf of the* Monitoring Officer
Date 6 September 2016		

### **Section 4 - Contact Details and Background Papers**

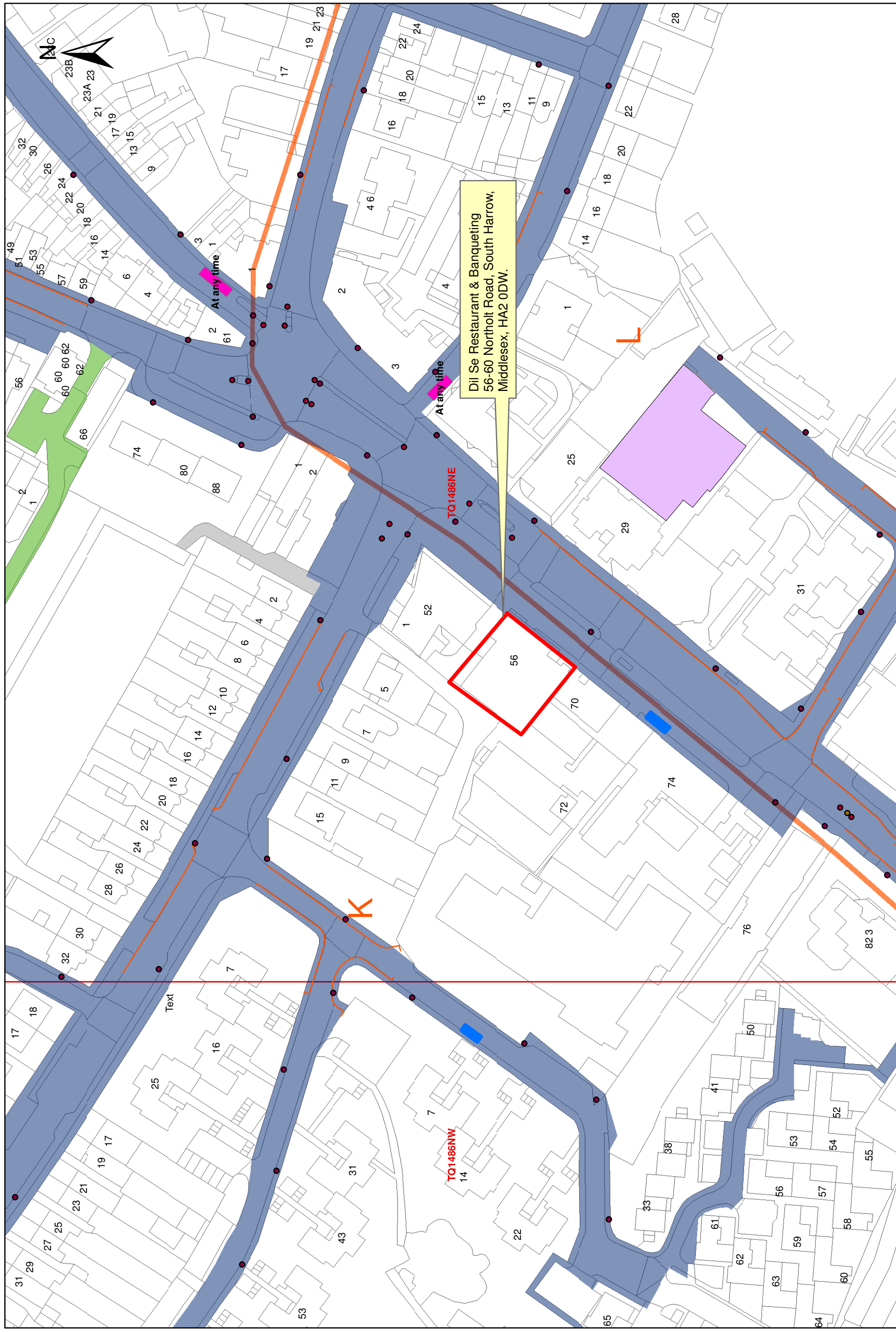
**Contact:** Jeffrey Leib, Principal Licensing Officer extension 7667

**Background Papers:** Application, Statutory Guidance



Dil Se Restaurant & Banqueting, 56-60 Northolt Road, South Harrow, Middlesex, HA2 0DW.

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# LICENSING ACT 2003

# Premises Licence

Schedule 12  
Part A (Regulation 33,34)  
HARROW COUNCIL, P O BOX 18, STATION ROAD, HARROW

Premises Licence Number: LN/000005974/2015/6

Part 1 – Premises details

Postal address of premises, or if none, ordnance survey map reference or description:

Dil Se Restaurant and Lounge, 56-60 Northolt Road, South Harrow, Middlesex, HA2 0DW

Telephone Number: 020 8515 0825

Where the licence is time limited, the dates:

N/A

Licensable activities authorised by the licence:

Exhibition of films Live music Recorded music Performance of dances Performance similar to e f g Provision of facilities music Provision of facilities dance  
Prov of facilities similar i j  
Sale of retail alcohol

Signed by Richard LeBrun  
Environmental Services Manager (Public Protection)



**First Floor**  
**Hours open to public**

Sunday	07:00 - 22:30	-
Monday	07:00 - 23:00	-
Tuesday	07:00 - 23:00	-
Wednesday	07:00 - 23:00	-
Thursday	07:00 - 23:00	-
Friday	07:00 - 23:00	-
Saturday	07:00 - 23:00	-

**The times the licence authorises the carrying out of licensable activities**

**Location: First Floor**

**Exhibition of films Live music Recorded music Performance of dances Performance similar to e f g**  
**Provision of facilities music Provision of facilities dance**

Sunday	07:00 - 22:30	-
Monday	07:00 - 23:00	-
Tuesday	07:00 - 23:00	-
Wednesday	07:00 - 23:00	-
Thursday	07:00 - 23:00	-
Friday	07:00 - 23:00	-
Saturday	07:00 - 23:00	-

**Location: First Floor**

**Prov of facilities similar i j**

Sunday	07:00 - 22:30	-
Monday	07:00 - 23:00	-
Tuesday	07:00 - 23:00	-
Wednesday	07:00 - 23:00	-
Thursday	07:00 - 23:00	-
Friday	07:00 - 23:00	-
Saturday	07:00 - 23:00	-

**Location: First Floor**

**Sale of retail alcohol**

Sunday	07:00 - 22:00	-
Monday	07:00 - 22:30	-
Tuesday	07:00 - 22:30	-
Wednesday	07:00 - 22:30	-
Thursday	07:00 - 22:30	-
Friday	07:00 - 22:30	-
Saturday	07:00 - 22:30	-

Where the licence authorises supplies of alcohol – whether these are on and/or off supplies  
**Sale by retail on premises**

**Part 2**

Name, (registered) address, telephone number and email (where relevant of holder of premises licence):

Jayesh Patel  
194-202 Old Kent Road  
London  
SE1 5TY

Telephone: 07932 656 296  
Email: eurotravellerhotel@gmail.com

Registered number of holder, for example company number, charity number (where applicable):

N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol:

**Jayesh Patel**  
**194-202 Old Kent Road**  
**London**  
**SE1 5TY**

**Telephone: 07932 656 296**

Personal licence number and issuing authority of personal licence held by designated premises supervisor – where the premises licence authorises for the supply of alcohol:

**SOUTHWARK 5968**

State whether access to the premises by children is restricted or prohibited: **N/A**

### **Annex 1 – Mandatory Conditions**

#### **Mandatory conditions where licence authorises supply of alcohol:**

- 1 No supply of alcohol may be made under the premises licence -
  - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended
2. Every supply or sale of alcohol made under the premises licence must be made or authorised by a person who holds a personal licence.

#### **Mandatory condition where licence requires door supervision:**

Where one or more individuals are required to be at the premises to carry out a security activity, such individual(s) must be licensed by the Security Industry Authority.

#### **The Licensing Act 2003 (Mandatory Licensing Conditions) (Amendment) Order 2014**

1. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
  - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
    - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
      - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
      - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
    - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
    - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
    - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
    - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).



2. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

3. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

- (a) a holographic mark, or
- (b) an ultraviolet feature.

4. The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

#### **Mandatory Condition order 2014**

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) “permitted price” is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

#### **Mandatory conditions where licence authorises exhibition of films:**

(1) The admission of persons under the age of 18 years to exhibitions of films must be restricted in

accordance with any recommendation made by the British Board of Film Classification, except where condition 2 applies.

(2) The admission of persons under the age of 18 years to exhibitions of films must be restricted in accordance with any recommendation made by the relevant licensing authority regarding the film in question

#### Annex 2 - Conditions consistent with the Operating Schedule

1. Appropriate automatic noise control device must be fitted to all amplified sound equipment. The device must be:

a) Set so that the volume of any amplified sound emanating from the premises does not cause a public nuisance. A Compliance Certificate must be supplied to the licensing authority for the installation of the unit for approval before any regulated entertainment is carried out.

The installation must be carried out by a competent/qualified person. The compliance certificate must contain the following.

5 minute LAEQ

Frequency analysis between 200Hz - 30Hz

b) The devices must be fitted to all power outlets (i.e. to the main distribution unit) and externally opening window and doors to the premises.

2. The Premises Supervisor must ensure that any amplified sound from the premises does not cause a public nuisance by ensuring that amplified sound is inaudible at the boundary of any premises where the occupiers are likely to be sensitive to noise.

3. All members of staff will be appropriately trained in their job function. Records of the training will be made available to the Licensing Authority or Police upon request.

4. No promotions involving alcoholic drinks being sold at lower prices than the Licensee would normally charge shall take place in connection with any public entertainment event held on any day without the prior agreement of the Licensing Authority who shall first consult the Police. Any application for an event involving such a drinks promotion shall be made at least 14 days prior to the event. Where drinks promotions have been agreed they shall not be varied without prior reference to the Licensing Authority.

5. A 'Challenge 25' policy will be operated at the premises, whereby any person attempting to purchase alcohol (or other age restricted products) and who appears to be under the age of 25 years, will be asked to provide proof (i.e. passport, driver's licence or some other such accredited form of photo identification) that they are over the age of 18 years. Notices will be displayed advising customers that the scheme is in operation. A record of age related refusals of sale will be kept and will be made available to officers of the police or local authority upon request.

6. The CCTV system to be maintained and operated in good order and to the satisfaction of the Metropolitan Police's reasonable requests as documented in the Harrow Police Security Recommendations document. The medium upon which the images are recorded will be clearly identifiable, stored securely and retained for a period of not less than 31 days if analogue and not less than 14 days if digital, and will be made available to Council officers and Police on request.

7. All windows and doors will be closed when regulated entertainment is taking place.

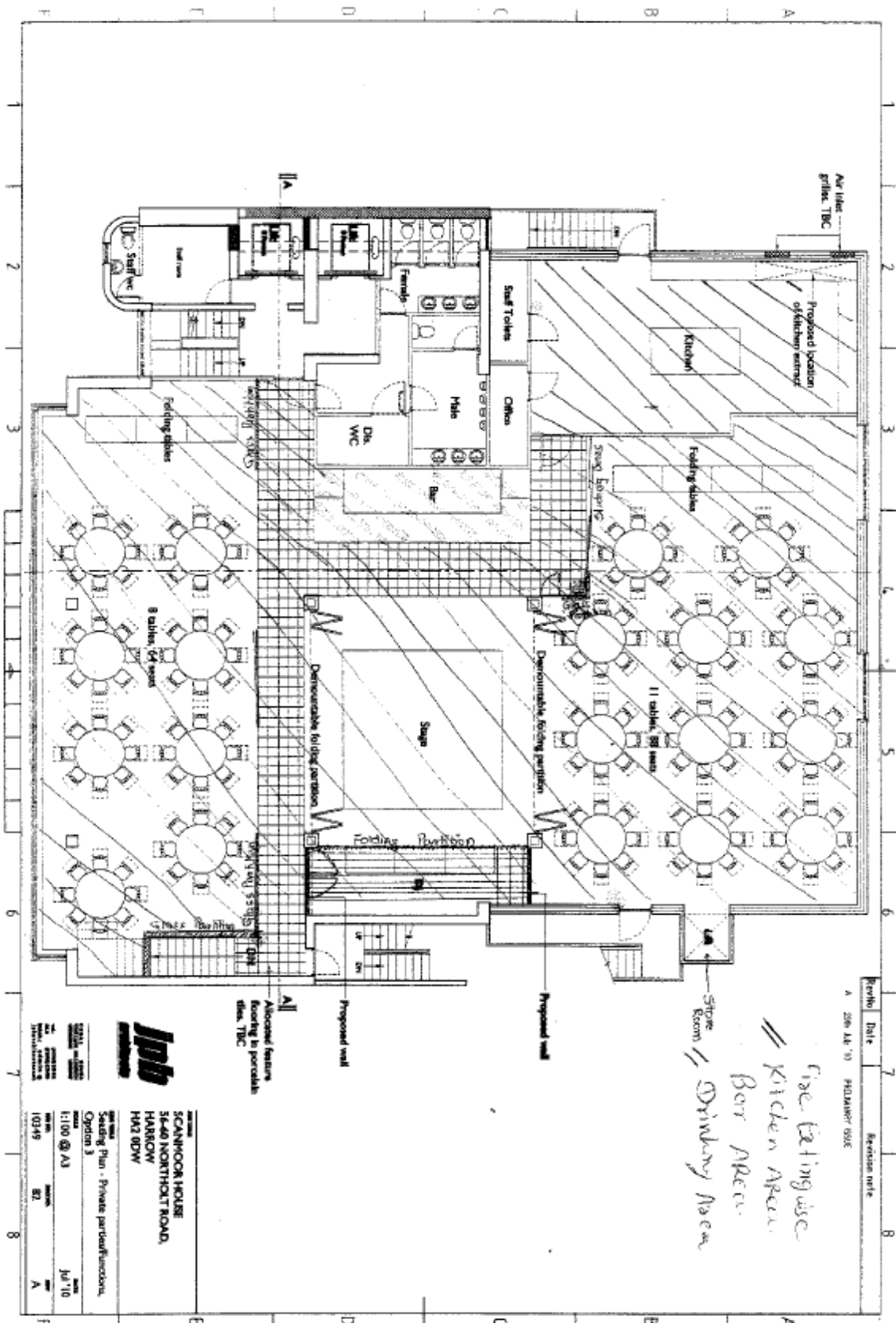
8. Measures such as signage and DJ announcements will be taken to ensure customers leave the premises quietly and minimise disturbance to residents in the area.

9. No consumption of alcohol in the designated smoking area in the car park.

#### Annex 3 - Conditions attached after a hearing by the Licensing Authority

None

Annex 4 – Plan



**Job**  
 SCANNHOOK HOUSE  
 54-60 NORTHOLT ROAD,  
 HARROW  
 HA2 8DW

Seating Plan - Private parties/functions,  
 Option 3  
 1:100 @ A1  
 10/10  
 10/10  
 10/10

*Feeding Area*  
*Kitchen Area*  
*Bar Area*

Date of original grant: 20/11/2012	Reason for issue: Variation Of DPS
Date of issue: 10th September 2015	Issue Number: 6





**Harrow Council, Licensing Section, P O Box 18, Station Road, Harrow.**

**Making a Representation against an Application (New or variation) for a premises licence or club premises certificate under the Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Jeffrey Leib on behalf of the Licensing Authority for Harrow make this representation under the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

**Part 1 – Premises or club premises details**

<b>Postal address of premises or club premises, or if none, ordnance survey map reference or description</b>	
A-Dil Se Restaurant and Lounge 56 – 60 Northolt Road	
<b>Post town</b> South Harrow	<b>Post code (if known)</b> HA2 0DW

<b>Name of premises licence holder or club holding club premises certificate (if known)</b> Mr Jayesh Patel
<b>Number of premises licence or club premises certificate (if known)</b> LN/000005974/2015/6

**Part 2 - Applicant details**

I am	<b>Please tick below</b>
1) an interested party (please complete (A) or (B) below)	<input type="checkbox"/>
a) a person living in the vicinity of the premises	<input type="checkbox"/>
b) a body representing persons living in the vicinity of the premises	<input type="checkbox"/>
c) a person involved in business in the vicinity of the premises	<input type="checkbox"/>
d) a body representing persons involved in business in the vicinity of the premises	<input type="checkbox"/>

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates

**(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Mr  Mrs  Miss  Ms  other title   
(for example, Rev)

**Surname**

**First names**

**I am 18 years old or over**

**Please tick below**

**Current address**

--

**Post Town**

**Post Code**

**Daytime contact telephone number**

**Email address (optional)**


**(B) DETAILS OF OTHER APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address Jeffrey Leib Principal Licensing Officer Public Protection Civic Centre Station Road Harrow Middlesex HA1 2UT
Telephone number (if any) 0208 4272 7667
E-mail (optional) <a href="mailto:licensing@harrow.gov.uk">licensing@harrow.gov.uk</a>

**This representation relates to the following licensing objective(s)**

**Please tick one or more boxes**

- |   |   |
|---|---|
| 1) the prevention of crime and disorder | X |
| 2) public safety                        | X |
| 3) the prevention of public nuisance    | X |
| 4) the protection of children form harm | X |

**Please state the ground(s) for the representation (please read guidance note1)**

This variation is to extend the existing hours for licensable activities for non-residents at the hotel and to delete four existing licence conditions.

The licensing authority does not object to the concept behind the application providing appropriate controls are in place to promote the licensing objectives as follows:

Prevention of crime and disorder

The licensing authority believes the proposed replacement of condition 4 with the proposed wording is too ambiguous and may also delay the investigation of offences by the police if written requests must be given by the police. It suggests the following condition ought to be incorporated in the licence:

- (1) The CCTV system to be maintained and operated in good order in accordance with the Home Office Operational Requirements CCTV Manual 2009 (Publication 28/09).
- (2) Images recorded will be clearly identifiable, stored securely and retained for a period of not less than 31 days
- (3) Images and recordings will be made available to police and licensing authority officers in a format suitable of being viewed away from the premises within 24 hours of being requested.
- (4) No image or recording shall be provided in accordance with sub--condition 3 unless the police or licensing authority officer requesting it has entered his reasons for doing so in a register maintained by the Premises Licence Holder to meet his obligations under the Data Protection Act 1990.

Prevention of nuisance/public safety

Complaints have been made to the licensing authority about noise from patrons leaving the premises leaving late at night. There is also concern about patrons leaving nearby licensed premises and who might then wish to gain entry to the applicant's premises late at night. The licensing authority recommends the additional conditions be included:

- (1) No alcohol may be provided to any person between the following times except within the restaurant area on production of their key or other means of obtaining access to their hotel bedroom as a means of identification:

Monday, Tuesday and Wednesday	0000 and 1030 hours
Thursday	0100 and 1030 hours the next day
Friday and Saturday	0200 and 1030 hours
Sunday	0000 and 1030 hours

- (2) No late night refreshment may be provided to any person between the following times except on production of their key or other means of obtaining access to their hotel bedroom as a means of identification:

Monday, Tuesday and Wednesday	0100 and 0500 hours
Thursday	0200 and 0500 hours
Friday and Saturday	0300 and 0500 hours
Sunday	0000 and 0500 hours

**Protection of children from harm**

There is a recognised risk of child sexual exploitation and other child safeguarding issues arising in hotels and similar establishments. The licensing authority would strongly recommend adoption of the following condition:

- (1) The Premises Licence Holder will ensure that the premises has a documented and recorded policy in relation to child safeguarding by ensuring staff are aware of the [Metropolitan Police's Operation Makesafe](#); displaying appropriate literature in the premises; and being aware of how to report any possible concerns.

**Please provide as much information as possible to support the application** (please read guidance note 2)

**Please tick below**

Have you made a representation relating to this premises before

If yes please state the date of that representation, Day Month Year

--	--	--

**If you have made representations before relating to this premises please state what they were and when you made them**

**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE [AMOUNT], UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 5 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant’s solicitor or other duly authorised agent.**

(please read guidance note 4)

**If signing on behalf of the applicant please state in what capacity.**

Signature Jeffrey Leib

Date 2 August 2016

Capacity Principal Licensing Officer

<b>Contact name (where not previously given) and address for correspondence associated with this application</b> (please read guidance note 5)	
<b>Post town</b>	<b>Post code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an email address your e mail address (optional)</b>	

**Notes for Guidance**

1. The ground(s) for representation must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems, which are included in the grounds for representation if available.
3. The application form must be signed.
4. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address, which we shall use to correspond with you about this representation.

Relevant Representations means;

- a) are about the likely effect of the grant of the premises licence or club premises certificate on the promotion of the licensing objectives,
- b) that the representation were made by an interested party or responsible authority within the period prescribed, 28 days from the application was advertised.
- c) in the case of representations made by an interested party (who is not also a responsible authority) that they are not, in the opinion of the relevant Licensing Authority, frivolous or vexatious.

Further restrictions apply relating to Police Representations on DPS’s and representations on provisional statements. Please check with the Licensing Section.

## Ash Waghela

---

**From:** Joanne Smith  
**Sent:** 09 August 2016 16:08  
**To:** license  
**Subject:** FW: Licensing Act 2003 - Dil Se Restaurant & Banqueting - HA2 0DW

**Re: Application to vary a Premises Licence - Licensing Act 2003**

**Address: Dil Se Restaurant & Banqueting, 56-60 Northolt Road, South Harrow, Middlesex, HA2 0DW**

I refer to the application to vary a Premises Licence under the Licensing Act 2003, relating to the above named premises.

The Domestic, in its capacity as a responsible authority, is making a representation to this application, in relation to the licensing objective 'Prevention of Public Nuisance'.

In preparing this representation I, Jo Smith, visited the premises on the 3<sup>rd</sup> August 2016. Dil Se is located on Northolt Road, a busy main road with several commercial elements on the ground floor and residential above. Residential developments are next door (Osbury Court, 52 Northolt Road) behind and opposite the venue. The nearest residential accommodation is Osbury Court, 52 Northolt Road, next door to Dil Se.

The Premises wishes to extend their opening hours until 1am Monday – Thursday, 2am Friday and Saturday, and 3am on Sunday Nights. Currently their operating hours are:

Monday -	From: 10:00 To: 23:00
Tuesday -	From: 10:00 To: 23:00
Wednesday -	From: 10:00 To: 23:00
Thursday -	From: 10:00 To: 23:00
Friday -	From: 10:00 To: 23:00
Saturday -	From: 10:00 To: 23:00
Sunday -	From: 10:00 To: 22:30

The grounds for this objection are:

- The premises wishes to remove certain conditions relating to the Prevention of Public Nuisance, namely conditions 1 and 2, listed below:
  - 1) An appropriate automatic noise control device must be fitted to all amplified sound equipment. The device must be:
    - a) Set so that the volume of any amplified sound emanating from the premises does not cause a public nuisance. A Compliance Certificate must be supplied to the licensing authority for the installation of the unit for approval before any regulated entertainment is carried out.  
The installation must be carried out by a competent/qualified person. The compliance certificate must contain the following.
      - 5 minute LAEQ
      - Frequency analysis between 200Hz - 30Hz
    - b) The devices must be fitted to all power outlets (i.e. to the main distribution unit) and externally opening window and doors to the premises.
  - 2) The Premises Supervisor must ensure that any amplified sound from the premises does not cause a public nuisance by ensuring that amplified sound is inaudible at the boundary of any premises where the occupiers are likely to be sensitive to noise.

The removal of these conditions would not prevent Public Nuisance, but create further disturbances. There have been no assurances made by the management of the premises to ensure residents would not be disturbed by patrons leaving the premises.

- We have no confidence in the management adhering to the licensing hours currently permitted as we have received complaints and time stamped videos showing patrons leaving at approx. 2am and later.

- The premises was initially let to a separate company from the Eurotraveller Hotel. Noise complaints had arisen and as such the owner of the hotel brought the management of Dil se back under their control. However the management of the restaurant and banqueting area is such that they have breached the terms of their licence on several occasions, and as a result have been warned by the Licensing Team.
- We have an ongoing complaint from residents regarding the noise from patrons leaving the premises, and noise from patrons in the premises where they have been smoking on the ground floor. However these complaints have not as yet been witnessed by an officer.
- There does not appear to be a limiter in use at the premises, and currently any hired DJ's are not required to route their sound systems through the limiter or the Banqueting Suite's equipment.
- The speakers within the premises are not fitted on acoustic mounts, thus allowing music noise to travel through the structure of the building, disturbing both guests of the hotel and neighbouring premises.

Should the Licensing Sub-Committee be minded to grant the licence the following actions and conditions are recommended:

1. To retain conditions 1, 2, 4 and 6.
2. The 24 hour usage for hotel guests only shall apply to the serving of soft drinks and hot food only. This will not apply to regulated entertainment or alcohol.
3. All doors and windows to the premises shall be kept closed after 21.00 hours when regulated entertainment is taking place, except for access and egress.
4. All doors used as fire exits only shall be fitted with audible and/or visual alarms that operate when doors are opened.
5. Any patrons queuing/congregating outside the premises shall be properly supervised by SIA door supervisors.
6. There shall be no admission or re-admission to the premises after 23:00 hours, except for customers exiting in order to smoke.
7. Customers shall be encouraged to disperse quietly and avoid congregating outside the premises at closing time.
8. A period of at least 30 minutes shall be provided between the end of regulated entertainment/sale of alcohol and closure, to encourage patrons to leave gradually and minimise public nuisance.
9. Clear and legible notices shall be displayed in a prominent position near the exit door(s) requesting that customers leave quietly to avoid disturbing local residents.
10. Clear and legible notice shall be displayed in a prominent position in any external areas where customers are permitted to smoke or drink, requesting that they keep noise to a minimum to avoid disturbing local residents.
11. The designated premises supervisor or his/her representative shall conduct regular assessments of the noise coming from the premises on each occasion there is regulated entertainment, and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents. A written record shall be kept in a log book and shall include the time and date of the checks, the person making them and the findings, including any remedial action.
12. A sound limiting device shall be installed in accordance with the manufacturer's instructions, and shall be attached to all sound amplification equipment used on the premises. The device shall be located in a lockable cabinet and set at a level to the satisfaction of the Environmental Protection Unit (EPU). The keys shall be held by the designated premises supervisor or other authorised manager and shall not be available to any other person. The limiter shall not be altered without prior agreement from the EPU. The sound limiting device shall be designed to activate a visual warning and prevent any increase in volume once the pre-determined sound limit has been reached.
13. Obtain a written report from an acoustic engineer who is a member of the Institute of Acoustics. The report should identify the type of regulated entertainment to be carried out and recommend any active or passive measures required to prevent airborne or structural noise and vibration transmission from adversely affecting local residents. A copy of the report shall be provided to the Domestic Environmental Health Team. All recommended works shall be completed to the satisfaction of the Domestic Environmental Health Officer within two months from the date of the acoustic engineer's report.



14. A record shall be kept of all complaints relating to noise or nuisance and incidents or crime and disorder taking place on or in the immediate vicinity of the Premises, which shall be available for inspection by the Licensing Authority and the Police at all times when the Premises are open.

I would therefore invite the Licensing Sub-committee to consider this representation when making their decision regarding this application.

Yours sincerely,

Jo Smith

Miss Jo Smith  
Team Leader - Domestic  
Environmental Health  
Community Directorate  
Harrow Council | Civic Centre | PO Box 18 | Station Road | Harrow | HA1 2UT  
Direct Line: 020 8736 6037

Please consider the environment - do you really need to print this e-mail?

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**From:** license  
**Sent:** 14 July 2016 15:30  
**To:** license; Alex Hauck; ASB; David Gilmour; 'Fire Auth Electronic Apps ([FSRNorthAdmin@london-fire.gov.uk](mailto:FSRNorthAdmin@london-fire.gov.uk))'; Gregg Wiggan; Joanna Herring; Joanne Smith; LSCB LSCB; PublicHealth; 'Patrick Moran'; Planning Applications; Richard Lebrun; 'Sanjay Thakrar'; 'Trading Standards'; Triona Melhuish  
**Subject:** Licensing Act 2003 - Dil Se Restaurant & Banqueting - HA2 0DW

Dear All,

The licensing department has received a variation of a premises licence application for the following premises:

**Dil Se Restaurant & Banqueting, 56-60 Northolt Road, South Harrow, Middlesex, HA2 0DW.**

The application has been accepted and the dates for consultation are: 13 June 2016 to 9 August 2016

Please find attached a copy of the application

Regards

Andre Bothma  
Technical Support Team Leader

*Technical Services  
Community Directorate*





6<sup>th</sup> August 2016

Head of Community Directorate  
London Borough of Harrow  
Civic Centre  
PO box 18  
Station Road  
Harrow  
Middlesex

Dear Sir or Madam,

I am writing to make a representation under the Licensing Act 2003 for the premises: Dil Se Restaurant & Banqueting, 56-60 Northolt Road, South Harrow, HA2 0DW with licence number LN/000005974. I am aware that they have made an application to vary their licence to extend their licensing hours and to remove certain conditions on their licence.

As a resident living in the vicinity of the premises, I must object to any extension of the licensing hours beyond the current 11pm on the basis of the prevention of public nuisance and the prevention of crime and disorder.

Dil Se is a bar/restaurant attached to the Eurotraveller hotel which advertises itself as an event venue for up to 250 people [1]. It is surrounded by developments such as Grange Court, Osbury Court, Sherbourne House & Padda Court with a total of 93 residential addresses between them.

If their licensing hours are extended it will inevitably lead to noise in the early hours which will disrupt the lives and sleep of the many families living nearby. In fact, despite their current licensing hours, they have a long history of holding late night events without a temporary event notice. Because of this, I have direct experience of the effects of late opening.

Incidents that have affected me run from 21/1/2012 through to 30/7/2016. During that time, the premises licence has changed hands several times along with the name. For example, in 2014 it was closed for several weeks by bailiffs before re-opening as Kaama. Similarly, it was closed for most of the first half of 2015 then re-opened under the name Aarti. Most recently, it was closed for much of the first half of this year. While these periods of closure have provided relief, this has always proved temporary as the late-night events resume. The changes of licensee mean that, for some of the incidents the applicant was the licence holder [2], while for others they were the landlord of the licence holder.

During these late-running events:

- Often, extra audio equipment such as amplifiers and speakers are bought in which apparently bypass whatever noise control devices are installed. These are loud enough that I have to keep all windows closed in Summer. Even then, the music is clearly audible inside my property and loud enough to interfere with watching television, sleeping, etc.

- The front-door is usually propped open as customers gather outside to smoke and drink [3]. As well as the noise from these crowds throughout the evening and into the night, the open door increases the noise due to loud music.
- When the event ends in the early hours, the noise from crowds leaving wakes me up. Depending on the event, this has been as late as 4am [4]. As they gather outside to wait for taxis or lifts, there are frequently problems due to drunkenness including public urination [5].
- On several occasions, the police have attended in force to deal with crowds gathered outside [6].

I have previously contacted the licensing department about these issues and am aware that others have too. Through them, I know that Licensing Officer Peter Coates witnessed late opening at the premises on 13/12/2013, that they applied for a TEN on 24/10/2014 which was vetoed but that the event went ahead regardless [7] and that the licence holder has been called in for interview several times. This has resulted in several changes of DPS and temporary respite from late-night nuisance, but they have always reverted to exceeding their licensing hours again.

I notice that the application also proposes the removal of licensing conditions (1) & (2) related to automatic noise controls and the audibility of amplified sound at the boundary of other properties. Given the existing problems with late night disturbance from amplified music, removal of these conditions would serve only to increase the public nuisance.

I also wish to object to the proposed removal of condition (4) related to promoting alcohol sales through reduced pricing. Despite this condition, the premises has previously advertised "happy-hour" and similar promotions [8]. The previous problems with public drunkenness and disorder would be aggravated by its removal.

Finally, I have serious concerns about the proposal that the bar be open to hotel guests and serving alcohol 24 hours a day. Guests already have 24-hour access to alcohol through room service and there are no licensing conditions either existing or proposed to enforce the restriction to hotel guests.

Whilst I understand the need for the licensee to be able to run their business, the proposals in the application are more suited to a nightclub than a hotel restaurant. The application does not include anything that would address the current problems, but only proposes the removal of restrictions and extension of licensing hours. It is because of the effect on myself and my neighbours of previous, unauthorised, late-night events that I am objecting to the application. Please find enclosed a list of photographs and videos in support of this.

Yours sincerely,

A black rectangular redaction box covering the signature of Robert Clark.

Robert Clark

[1] <http://www.020.co.uk/w/weddings---asian/north-london/london.shtml>

[2] See videos:

2015-12-15 00:23:18.avi  
2016-06-26 00:41:00.avi  
2016-06-26 00:52:42.avi  
2016-07-24 23:47:00.avi  
2016-07-25 00:05:50.avi  
2016-07-25 00:32:30.avi  
2016-07-25 00:40:32.avi  
2016-07-25 01:08:46.avi

[3] See photographs and videos:

2013-12-09 22:00:13.jpg  
2013-12-09 22:00:22.jpg  
2014-10-06 21:20:37.avi  
2014-11-09 01:27:31.avi  
2014-11-09 02:57:03.avi  
2014-11-14 22:15:20.avi

[4] See video:

2014-11-08 04:04:09.avi

[5] See photographs and videos:

2013-12-09 22:00:13.jpg  
2013-12-09 22:00:22.jpg  
2013-12-10 01:49:47.jpg  
2013-12-10 01:50:00.jpg  
2013-12-10 01:50:13.jpg  
2014-04-13 01:07:52.avi  
2014-04-13 01:12:56.avi  
2014-06-07 23:07:40.avi  
2014-06-08 01:13:14.avi  
2014-10-27 02:40:11.avi  
2014-11-16 00:06:07.avi  
2015-12-15 00:23:18.avi

[6] See videos:

2013-12-10 00:55:44.avi  
2013-12-10 01:05:24.avi  
2014-06-07 23:07:40.avi  
2014-06-08 00:04:06.avi  
2014-06-08 00:33:18.avi  
2014-06-08 01:04:50.avi  
2014-06-08 01:13:14.avi

[7] See video:

2014-10-25 02:10:12.avi

[8] <https://www.facebook.com/kaamarestaurant/>

## List of videos and photographs

**2013-12-09 22:00:13.jpg**

**2013-12-09 22:00:22.jpg**

One customer urinates against a parked car while another leans against the car drinking.

**2013-12-09 23:05:08.avi**           **1 minute**

Noisy crowds leaving.

**2013-12-09 23:12:56.avi**           **1 minute**

Customers drinking in the street. Using parked car to rest their drinks on.

**2013-12-10 00:11:56.avi**           **1 minute**

Event still going after midnight. Customers leaving.

**2013-12-10 00:14:48.avi**           **1 minute**

More customers leaving. Shouting in the street.

**2013-12-10 00:55:44.avi**           **1 minute**

Event still going around 1am. Police arrive.

**2013-12-10 01:05:24.avi**           **3 minutes**

More police arrive. More customers leaving.

**2013-12-10 01:49:47.jpg**

**2013-12-10 01:50:00.jpg**

**2013-12-10 01:50:13.jpg**

River of urine in Osbury Court Driveway.

**2014-01-04 23:46:32.avi**           **8 minutes**

Customers leaving around midnight.

**2014-01-18 23:57:54.avi**           **20 minutes**

Customers leaving around midnight.

**2014-03-02 00:33:44.avi**           **12 minutes**

Customers leaving event between midnight and 1am. Large crowds outside around 5 minutes in.

**2014-04-13 01:01:18.avi**           **9 minutes**

Customers leaving event around 1am.

**2014-04-13 01:07:52.avi**           **3 minutes**

Crowd still outside. Drunken scuffles.

**2014-04-13 01:12:56.avi**           **3 minutes**

Crowd disperses. One customer is drunk and unable to walk unaided.

**2014-05-31 23:50:20.avi**           **9 minutes**

Customers leaving around midnight.

**2014-06-01 00:40:44.avi**           **11 minutes**

Customers still leaving, some have gathered into a crowd on the street outside.

**2014-06-01 00:47:26.avi**           **3 minutes**

More customers leaving. Crowd still outside.

**2014-06-01 01:19:20.avi**           **12 minutes**

More customers leaving past 1am.

**2014-06-01 01:50:52.avi**           **27 minutes**

More customers leaving around 2am. Crowds start to gather outside again. Equipment being loaded into cars and vans.

**2014-06-07 23:07:40.avi**            **1 minute**  
 Police have arrived, some very drunk customers leaving. (They return and leave several times during the evening.)

**2014-06-08 00:04:06.avi**            **4 minutes**  
 Several police vans have arrived. More customers leaving around midnight. Crowds gathering outside.

**2014-06-08 00:33:18.avi**            **3 minutes**  
 More customers leaving between midnight and 1am. Crowds gathering outside again.

**2014-06-08 01:04:50.avi**            **4 minutes**  
 Crowds still outside at 1am. More customers leaving.

**2014-06-08 01:13:14.avi**            **5 minutes**  
 Crowds still outside. More customers leaving. Scuffles in the street. Police leave.

**2014-06-08 01:24:32.avi**            **1 minute**  
 Crowds still outside between 1am and 2am. Taxi arrives for some of them.

**2014-06-08 01:44:16.avi**            **3 minutes**  
 Crowds still outside.

**2014-10-04 01:04:47.avi**            **6 minutes**  
 Customers leaving around 1am. Crowds gather around the bus stop, lots of shouting, sound of glass breaking. About 4 minutes in the Police arrive and break them up. They move back inside.

**2014-10-04 03:27:57.avi**            **7 minutes**  
 Noisy crowds gathering outside again between 3am and 4am. more people leave to join them. After a while, they go back in.

**2014-10-05 00:12:15.avi**            **7 minutes**  
 Customers leaving around midnight and crowds outside.

**2014-10-06 21:20:37.avi**            **7 minutes**  
 Customers drinking in the street. Using a parked car to rest their drinks on.

**2014-10-07 00:07:24.avi**            **1 minute**  
 Same customers leaving around midnight.

**2014-10-19 01:46:09.avi**            **8 minutes**  
 Customers leaving an event around 2am. Crowds gather outside. Around 4 minutes in, they bring out food (cake) and drink from the event.

**2014-10-25 02:10:12.avi**            **8 minutes**  
 Customers leaving an event around 2am. Crowds gather outside. This event was the subject of a TEN which was vetoed but the event was held anyway.

**2014-10-26 01:43:22.avi**            **12 minutes**  
 Customers leaving an event between 1am & 2am. Noisy crowds gather outside eating trays of food from the event. Some return inside.

**2014-10-26 02:03:37.avi**            **1 minute**  
 Same crowds still outside.

**2014-10-26 02:09:06.avi**            **1 minute**  
 Same crowds still outside.

**2014-10-26 23:25:04.avi**            **2 minutes**  
 Customers leaving between 11pm & midnight.

**2014-10-26 23:45:16.avi**            **3 minutes**  
 More customers leaving.

**2014-10-26 23:49:55.avi**            **1 minute**  
 More customers leaving.

**2014-10-27 02:37:48.avi**            **2 minutes**  
 Car arrives to pick up customers. Driver gets out and plays music very loud until someone comes out.

**2014-10-27 02:40:11.avi**            **4 minutes**  
 Customers come out and load a drunk woman who is unable to walk into the car.

**2014-11-01 23:32:51.avi**            **3 minutes**  
Customers leaving an event between 11pm & midnight.

**2014-11-02 00:11:07.avi**            **5 minutes**  
More customers leaving around midnight, one carrying a party balloon. Around 2 minutes in more customers leave and a crowd forms.

**2014-11-08 04:04:09.avi**            **7 minutes**  
Customers leaving around 4am. Crowds form. Lots of noise. Police move them on.

**2014-11-08 21:53:13.avi**            **3 minutes**  
Customers arriving for late-starting event. Pass around a joint before going in.

**2014-11-09 00:05:34.avi**            **1 minute**  
Event still going after midnight. Crowds outside.

**2014-11-09 00:38:29.avi**            **4 minutes**  
Event still going. Crowds outside.

**2014-11-09 01:12:06.avi**            **1 minute**  
Event still going after 1am. Crowds outside.

**2014-11-09 01:18:34.avi**            **1 minute**  
Same customers still outside. Other customers leaving.

**2014-11-09 01:20:24.avi**            **3 minutes**  
Some customers leaving, others go back inside.

**2014-11-09 01:27:31.avi**            **8 minutes**  
More customers leaving, discussing the music inside. After a while more customers come out and join the crowd, drinking in the street.

**2014-11-09 01:40:06.avi**            **1 minute**  
Event still going. More customers leaving. Others go back inside.

**2014-11-09 01:51:28.avi**            **2 minutes**  
Event still going. More customers leaving.

**2014-11-09 02:57:03.avi**            **1 minute**  
More customers leaving around 3am. Drinking in the street.

**2014-11-09 03:19:34.avi**            **1 minute**  
Lots of customers leaving. Loud crowds outside.

**2014-11-14 22:15:20.avi**            **2 minute**  
Customers drinking in the street. Using parked car to rest their drinks on.

**2014-11-15 00:57:27.avi**            **5 minutes**  
Customers leaving around 1am.

**2014-11-16 00:06:07.avi**            **5 minutes**  
Last customers leaving around midnight. They're unsteady on their feet and wander aimlessly around for a while.

**2014-11-23 00:16:18.avi**            **5 minutes**  
Customers leaving around midnight.

**2014-11-23 00:22:12.avi**            **2 minutes**  
More customers leaving.

**2014-11-23 00:26:45.avi**            **5 minutes**  
More customers leaving. Speakers and audio equipment being moved out.

**2014-11-23 00:35:43.avi**            **1 minute**  
Equipment still being moved. More customers leaving.

**2014-11-23 00:46:19.avi**            **2 minutes**  
More customers leaving.

**2014-12-07 01:10:17.avi**            **8 minutes**  
 Customers leaving around 1am.

**2014-12-07 01:21:39.avi**            **1 minute**  
 More customers leaving.

**2014-12-07 01:23:52.avi**            **2 minutes**  
 More customers leaving.

**2014-12-07 01:26:33.avi**            **2 minute**  
 More customers leaving and noisy crowds outside.

**2015-09-06 01:29:10.avi**            **6 minutes**  
 Customers leaving between 1am & 2am.

**2015-12-15 00:23:18.avi**            **4 minutes**  
 Customers leaving between midnight & 1am. Some are so drunk they have to be supported. Noisy crowds gather outside.

**2016-06-26 00:41:00.avi**            **7 minutes**  
 Customers leaving between midnight & 1am. Around 4 minutes in, a large group leaves with lots of shouting.

**2016-06-26 00:52:42.avi**            **5 minutes**  
 More customers leaving around 1am. More shouting.

**2016-07-24 23:47:00.avi**            **2 minutes**  
 Customers leaving around midnight.

**2016-07-25 00:05:50.avi**            **2 minutes**  
 Customers start to gather outside.

**2016-07-25 00:32:30.avi**            **4 minutes**  
 Customers still outside. More customers leave.

**2016-07-25 00:40:32.avi**            **2 minutes**  
 More customers leaving.

**2016-07-25 01:08:46.avi**            **2 minutes**  
 Last group of customers leaving around 1am.

**2016-07-31 00:28:46.avi**            **3 minutes**  
 Customers leaving event between midnight and 1am in tuxedos and party dresses.

**2016-07-31 00:52:20.avi**            **10 minutes**  
 Something from the event into a van (possibly catering?) when some customers come out in party gear. They gather outside for a while while others leave and arrive.

**2016-07-31 01:01:12.avi**            **1 minute**  
 Still loading the van while another group of customers return to the event.

**2016-07-31 02:21:44.avi**            **2 minutes**  
 Another group of partygoers leaving between 2am & 3am.

**2016-07-31 02:41:04.avi**            **3 minutes**  
 A few more partygoers leave and cars arrive to pick up others. By this point the music has stopped.

**2016-07-31 02:55:46.avi**            **7 minutes**  
 Customers still leaving around 3am. The main groups leave around 2½ minutes in.





Harrow Council, Licensing Section, P O Box 18, Station Road, Harrow

### Making a Representation against an Application (New or variation) for a premises licence or club premises certificate under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I CLAUDIA HOW KIANG HEE make this representation under (Insert name of applicant) the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

#### Part 1 - Premises or club premises details

<b>Postal address of premises or club premises, or if none, ordnance survey map reference or description</b>	
DILSE RESTAURANT AND BANQUETING 56-60 NORTHOLT ROAD	
<b>Post town</b> SOUTH HARROW	<b>Post code (if known)</b> HA2 0DW

<b>Name of premises licence holder or club holding club premises certificate (if known)</b>
<b>Number of premises licence or club premises certificate (if known)</b>

#### Part 2 - Applicant details

I am

- 1) an interested party (please complete (A) or (B) below)
  - a) a person living in the vicinity of the premises
  - b) a body representing persons living in the vicinity of the premises
  - c) a person involved in business in the vicinity of the premises
  - d) a body representing persons involved in business in the vicinity of the premises

Please tick ✓ yes

- 
- 
- 
- 
-

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Mr  Mrs  Miss  Ms  Other title   
(for example, Rev)

**Surname** HOW WANG HEE

**First names** CLAUDIA

**I am 18 years old or over**

Please tick  yes

**Current address**

--	--

**Post Town** SOUTH HARROW

--

**Daytime contact telephone number**

**Email address**  
(optional)

**(B) DETAILS OF OTHER APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**This representation relates to the following licensing objective(s)**

Please tick one or more boxes

- |   |                                     |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety                        | <input type="checkbox"/>            |
| 3) the prevention of public nuisance    | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/>            |

**Please state the ground(s) for review** (please read guidance note1)

~~My Hat is next door literally~~  
 My Hat is literally adjacent to the room they have the party in.

The parties that finish until very late in the night with loud music are very disturbing at the moment.

**Please provide as much information as possible to support the application (please read guidance note 2)**

**Please tick  
yes**

Have you made a representation relating to this premises before

If yes please state the date of that representation, Day Month Year

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**If you have made representations before relating to this premises please state what they were and when you made them**

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**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE [AMOUNT], UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 5 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant’s solicitor or other duly authorised agent.** (please read guidance note 4)  
**If signing on behalf of the applicant please state in what capacity.**

Signature  .....

Date..... 29/07/06 .....

Capacity .....

<b>Contact name (where not previously given) and address for correspondence associated with this application</b> (please read guidance note 5)	
<b>Post town</b>	<b>Post code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an email address your e mail address (optional)</b>	

**Notes for Guidance**

1. The ground(s) for representation must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems, which are included in the grounds for representation if available.
3. The application form must be signed.
4. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address, which we shall use to correspond with you about this representation.

Relevant Representations means;

- a) are about the likely effect of the grant of the premises licence or club premises certificate on the promotion of the licensing objectives,
- b) that the representation were made by an interested party or responsible authority within the period prescribed, 28 days from the application was advertised.
- c) in the case of representations made by an interested party (who is not also a responsible authority) that they are not, in the opinion of the relevant Licensing Authority, frivolous or vexatious.

Further restrictions apply relating to Police Representations on DPS’s and representations on provisional statements. Please check with the Licensing Section.

Harrow Council, Licensing Section, P O Box 18, Station Road, Harrow.

## Making a Representation against an Application (New or variation) for a premises licence or club premises certificate under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I INDY PADDAN..... make this representation under  
(Insert name of applicant)  
the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

### Part 1 – Premises or club premises details

Postal address of premises or club premises, or if none, ordnance survey map reference or description DIL SE RESTAURANT & BANQUETING, 56-60 NORTHOLT ROAD	
Post town HARROW	Post code (if known) HA2 0DW

Name of premises licence holder or club holding club premises certificate (if known) MR JAYESH PATEL
Number of premises licence or club premises certificate (if known) LN/000005974/2015/6

### Part 2 - Applicant details

I am

1) an interested party (please complete (A) or (B) below)

Please tick ✓ yes

- a) a person living in the vicinity of the premises
- b) a body representing persons living in the vicinity of the premises
- c) a person involved in business in the vicinity of the premises
- d) a body representing persons involved in business in the vicinity of the premises



2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Mr  Mrs  Miss  Ms  Other title   
(for example, Rev)

Surname PADDAN

First names INDY

I am 18 years old or over

Please tick  yes

Current address

[Redacted address box]

Post Town HARROW

[Redacted contact information box]

Daytime contact telephone number  
Email address (optional)

**(B) DETAILS OF OTHER APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)



2

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**This representation relates to the following licensing objective(s)**

Please tick one or more boxes

- |   |                          |
|---|--------------------------|
| 1) the prevention of crime and disorder | <input type="checkbox"/> |
| 2) public safety                        | <input type="checkbox"/> |
| 3) the prevention of public nuisance    | <input type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |

**Please state the ground(s) for review (please read guidance note1)**

The proposed variation to the licence held by Dil Se will cause a threat to public safety, noise pollution and increase risk to crime and disorder.

The extension of opening hours until 3am on Fridays and Saturdays, 2am on Thursdays and 1am on every other day will increase inebriated individuals to act violently or act in an indecent manner. My concern is that this will make the neighbourhood unsafe and there will be damage to property. If individuals are leaving the premises at Dil Se in the early hours and are intoxicated, there is a heightened risk of noise disturbance as well as unsanitary acts such as urinating and vomiting on the street.

There are a number of families with young children in the area and the proposed extension of hours combined with the amplified music (live, recorded and DJs) poses a threat to children as their sleep will be disturbed. There are also a number of elderly residents who will be similarly effected by this.

There is also a serious issue concerning the sale of alcohol for consumption on and off the premises as there have been numerous occasions where there is a threat to public safety if an individual is drunk and drinking in a public area.

I am deeply concerned about the impact of the variation to the existing licence and the effect it will have on the community. I am saddened that such a variation can even be considered in what I perceive to be a wonderful, multi-cultural neighbourhood with young children and elderly.

**Please provide as much information as possible to support the application (please read guidance note 2)**

Dil Se have proposed that they will employ door supervisors to ensure peaceful departure of organised events, however this will not be enough to ensure public safety and ensure there is no noise disturbance as those leaving will be loud and cause issues as they make their way home. This has been an issue on previous occasions where I have witnessed people leaving the premises, idly crossing the road (this is a danger to drivers) and shouting across the road in the early hours.

There have also been times where I have woken up by music blaring from the restaurant at high volumes which to me evidences that Dil Se have breached their existing license and I am concerned that the variation will also be breached.

**Please tick  
yes**

Have you made a representation relating to this premises before

If yes please state the date of that representation, Day Month Year

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**If you have made representations before relating to this premises please state what they were and when you made them**

**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE [AMOUNT], UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 5 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant's solicitor or other duly authorised agent.** (please read guidance note 4)  
If signing on behalf of the applicant please state in what capacity.

Signature  .....

Date 29.07.2016 .....

Capacity .....

<b>Contact name (where not previously given) and address for correspondence associated with this application</b> (please read guidance note 5)	
<b>Post town</b>	<b>Post code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an email address your e mail address (optional)</b>	

**Notes for Guidance**

1. The ground(s) for representation must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems, which are included in the grounds for representation if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address, which we shall use to correspond with you about this representation.

**Relevant Representations means:**

- a) are about the likely effect of the grant of the premises licence or club premises certificate on the promotion of the licensing objectives,
- b) that the representation were made by an interested party or responsible authority within the period prescribed, 28 days from the application was advertised.
- c) in the case of representations made by an interested party (who is not also a responsible authority) that they are not, in the opinion of the relevant Licensing Authority, frivolous or vexatious.

Further restrictions apply relating to Police Representations on DPS's and representations on provisional statements. Please check with the Licensing Section.

Harrow Council, Licensing Section, P O Box 18, Station Road, Harrow.

## Making a Representation against an Application (New or variation) for a premises licence or club premises certificate under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

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You may wish to keep a copy of the completed form for your records.

I MARYAM TARIQ make this representation under  
(Insert name of applicant)  
the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

#### Part 1 - Premises or club premises details

Postal address of premises or club premises, or if none, ordnance survey map reference or description	
EUROTRAVELLERS <sup>52</sup> , Roxeth Green Avenue HARROW	
Post town	Post code (if known)
	HAZ 8AF

Name of premises licence holder or club holding club premises certificate (if known)
EUROTRAVELLERS HOTEL, DILSE
Number of premises licence or club premises certificate (if known)
LN/000005974/2015/6

#### Part 2 - Applicant details

I am

- 1) an interested party (please complete (A) or (B) below)
- a) a person living in the vicinity of the premises
  - b) a body representing persons living in the vicinity of the premises
  - c) a person involved in business in the vicinity of the premises
  - d) a body representing persons involved in business in the vicinity of the premises

Please tick ✓ yes



- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Mr  Mrs  Miss  Ms  Other title   
 (for example, Rev)

Sumame TARIQ

First names M ARYAM

I am 18 years old or over

Please tick  yes

Current address

Post Town

Daytime contact telephone number

Email address (optional)

**(B) DETAILS OF OTHER APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

2

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**This representation relates to the following licensing objective(s)**

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

**Please state the ground(s) for review (please read guidance note 1)**

The restaurant, DIL SE, opening 24 hours will attract more customers who drink for longer and cause more noise and disturbances.

DIL SE already have customers who dump their rubbish outside my apartment block and park in front of our <sup>car</sup> park gates.

**Please provide as much information as possible to support the application (please read guidance note 2)**



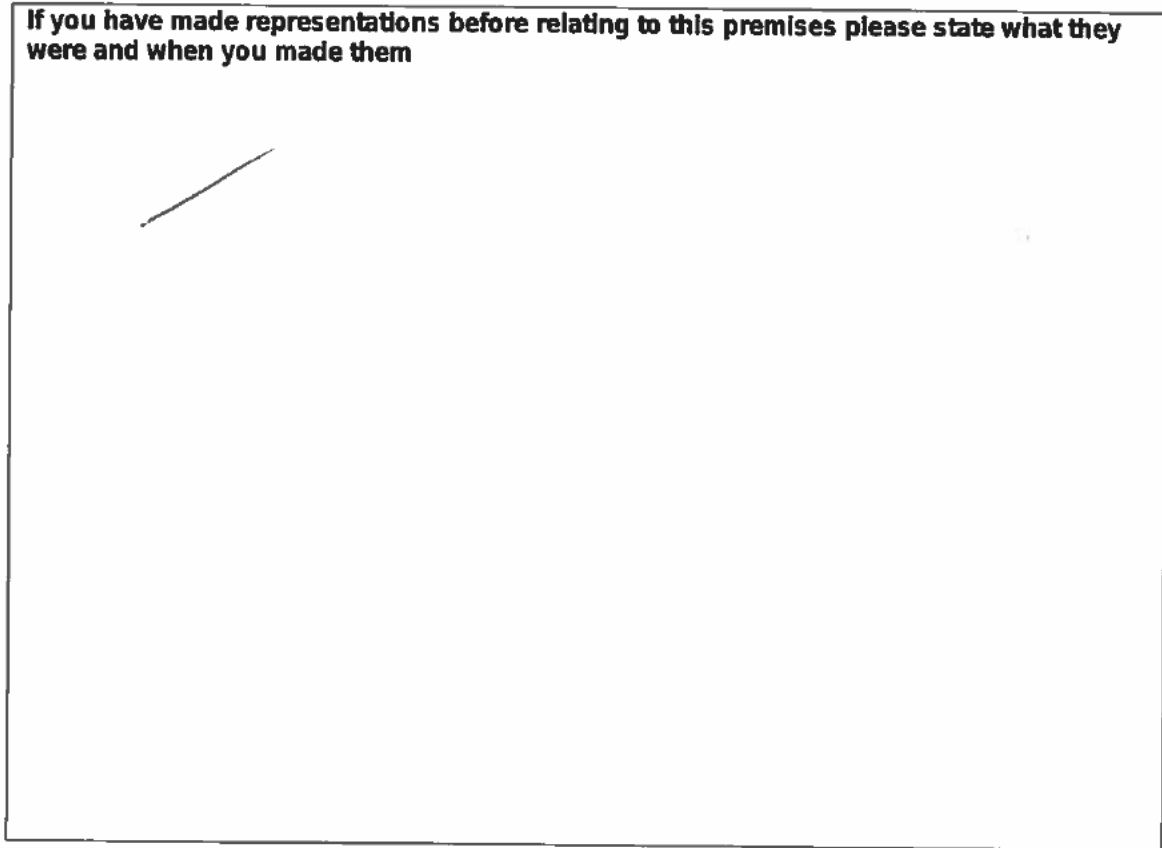
**Please tick  
yes**

Have you made a representation relating to this premises before

If yes please state the date of that representation, Day Month Year

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**If you have made representations before relating to this premises please state what they were and when you made them**


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**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE [AMOUNT], UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 5 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant’s solicitor or other duly authorised agent.** (please read guidance note 4)  
**If signing on behalf of the applicant please state in what capacity.**

Signature  .....

Date..... 21/7/16 .....

Capacity..... Resident .....

<b>Contact name (where not previously given) and address for correspondence associated with this application</b> (please read guidance note 5)	
<b>Post town</b>	<b>Post code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an email address your e mail address (optional)</b>	

**Notes for Guidance**

1. The ground(s) for representation must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems, which are included in the grounds for representation if available.
3. The application form must be signed.
4. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address, which we shall use to correspond with you about this representation.

Relevant Representations means;

- a) are about the likely effect of the grant of the premises licence or club premises certificate on the promotion of the licensing objectives,
- b) that the representation were made by an interested party or responsible authority within the period prescribed, 28 days from the application was advertised.
- c) in the case of representations made by an interested party (who is not also a responsible authority) that they are not, in the opinion of the relevant Licensing Authority, frivolous or vexatious.

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Harrow Council, Licensing Section, P O Box 18, Station Road, Harrow.

## Making a Representation against an Application (New or variation) for a premises licence or club premises certificate under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

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You may wish to keep a copy of the completed form for your records.

I .....YASER AHMED..... make this representation under  
(Insert name of applicant)  
the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

#### Part 1 - Premises or club premises details

<b>Postal address of premises or club premises, or if none, ordnance survey map reference or description</b>	
<u>Dil Se Restaurant &amp; Banqueting</u> <u>56-60 Northold Road, Harrow</u>	
<b>Post town</b> <u>HA2 0DW</u>	<b>Post code (if known)</b>

<b>Name of premises licence holder or club holding club premises certificate (if known)</b> <u>MR. Patel</u>
<b>Number of premises licence or club premises certificate (if known)</b>

#### Part 2 - Applicant details

I am

- 1) an interested party (please complete (A) or (B) below)
- a) a person living in the vicinity of the premises
  - b) a body representing persons living in the vicinity of the premises
  - c) a person involved in business in the vicinity of the premises
  - d) a body representing persons involved in business in the vicinity of the premises

Please tick ✓ yes



2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Mr  Mrs  Miss  Ms  Other title   
(for example, Rev)

Surname AHMAD

First names YASER

I am 18 years old or over

Please tick  yes

Current address

[Redacted address box]

Post Town

[Redacted contact information box]

Daytime contact telephone number  
Email address  
(optional)

**(B) DETAILS OF OTHER APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

2

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**This representation relates to the following licensing objective(s)**

Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

**Please state the ground(s) for review (please read guidance note1)**

→ people, customers of this restaurant stay until late night drunk, creating problems to local residents out side of restaurant.

→ I noticed drunk customers of this restaurant pulling and pushing pass-by, creating problem for local drivers, breaking glasses,

→ I also notice customers of this restaurant fighting with each other.

Please provide as much information as possible to support the application (please read guidance note 2)

I have noticed customers of  
This restaurant:

- ① Drank until late night outside  
and chanting in local passer-by  
residence
- ② fighting with each other until  
late night.
- ③ loud music. Bad behaviour,  
lots of disturbance to locals.
- ④ Seat Scratching cars of  
local residents and even  
breaking the glasses of their  
car



**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE [AMOUNT], UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 5 – Signatures** (please read guidance note 3)

Signature of applicant or authorised agent. (please read guidance note 4)  
If signing on behalf of the applicant, state the name and capacity.

Signature

Date..... 22.07.2016

Capacity

**Contact name (where not previously given) and address for correspondence associated with this application** (please read guidance note 5)

YASIR AHMAD, [Redacted]

Post

Telep

If you would prefer us to correspond with you using an email address your e-mail address (optional)

**Notes for Guidance**

1. The ground(s) for representation must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems, which are included in the grounds for representation if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so
5. This is the address, which we shall use to correspond with you about this representation.

Relevant Representations means;

- a) are about the likely effect of the grant of the premises licence or club premises certificate on the promotion of the licensing objectives,
- b) that the representation were made by an interested party or responsible authority within the period prescribed, 28 days from the application was advertised.
- c) in the case of representations made by an interested party (who is not also a responsible authority) that they are not, in the opinion of the relevant Licensing Authority, frivolous or vexatious.

Further restrictions apply relating to Police Representations on DPS's and representations on provisional statements. Please check with the Licensing Section.



Harrow Council, Licensing Section, P O Box 18, Station Road, Harrow.

## Making a Representation against an Application (New or variation) for a premises licence or club premises certificate under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I .....KALPESH PATEL..... make this representation under  
(Insert name of applicant)  
the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

#### Part 1 - Premises or club premises details

<b>Postal address of premises or club premises, or if none, ordnance survey map reference or description</b> <u>DIL SE RESTAURANT &amp; BANQUETING,</u> <u>56-60 NORTHOLT ROAD</u> <u>MIDDLESEX</u>	
<b>Post town</b> <u>HARROW</u>	<b>Post code (if known)</b> <u>HA2 0DN</u>

<b>Name of premises licence holder or club holding club premises certificate (if known)</b> <u>MR PATEL</u>
<b>Number of premises licence or club premises certificate (if known)</b>

#### Part 2 - Applicant details

I am

1) an interested party (please complete (A) or (B) below)

a) a person living in the vicinity of the premises

b) a body representing persons living in the vicinity of the premises

c) a person involved in business in the vicinity of the premises

d) a body representing persons involved in business in the vicinity of the premises

Please tick  yes



2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)**

Mr  Mrs  Miss  Ms  Other title   
(for example, Rev)

Surname PATEL

First names KALPESH

I am 18 years old or over

Please tick  yes

Current address

--	--

PostTown HARRIS

Daytime contact telephone number

Email address

(optional)

--

**(B) DETAILS OF OTHER APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

2

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address
Telephone number (if any)
E-mail (optional)

**This representation relates to the following licensing objective(s)**

Please tick one or more boxes

- |   |                                     |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety                        | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance    | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/>            |

**Please state the ground(s) for review (please read guidance note1)**

I STRONGLY OBJECT TO THE PROPOSED EXTENDED  
OPENING HOURS.

THE AREA CONSISTS OF MANY RESIDENTS,  
MANY FAMILIES WITH CHILDREN. THESE  
CHILDREN ATTEND SCHOOL AND DESERVE  
UNDISTURBED REST AND SLEEP.

THINK ABOUT THAT ONE POINT AND WHAT  
TYPE OF SOCIETY YOU WANT?

IT IS SURPRISING THAT THE COUNCIL  
IS EVEN WILLING TO ENTERTAIN SUCH  
A PROPOSAL. I AM VERY SHOCKED.


**Please provide as much information as possible to support the application (please read guidance note 2)**



**IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE [AMOUNT], UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION**

**Part 5 – Signatures** (please read guidance note 3)

**Signature of applicant or applicant's solicitor or other duly authorised agent.** (please read guidance note 4)  
**If signing on behalf of the applicant please state in what capacity.**

Signature  .....

Date..... 26/7/16 .....

Capacity RESIDENT NEAR DIL SE .....

<b>Contact name (where not previously given) and address for correspondence associated with this application</b> (please read guidance note 5)	
SAME AS PAGE 1 PART 1	
<b>Post town</b>	<b>Post code</b>
<b>Telephone number (if any)</b>	
<b>If you would prefer us to correspond with you using an email address your e mail address (optional)</b>	

**Notes for Guidance**

1. The ground(s) for representation must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems, which are included in the grounds for representation if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
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Further restrictions apply relating to Police Representations on DPS's and representations on provisional statements. Please check with the Licensing Section.

# Steve Carey, FCIPR



Licensing Section  
P.O. Box 18  
London Borough of Harrow  
Station Road  
Harrow

7<sup>th</sup> August 2016

Dear Sir or Madam,

**Re: Dil Se Restaurant & Banqueting, 56-60 Northolt Road, South Harrow, HA2 0DW**

I have recently become aware that the above premises is seeking to extend its hours of operation including the period when alcohol may be served.

Having reviewed the application and following discussion with my neighbours I wish to oppose the application and trust that the Council's Licensing Panel will take the contents of this letter into account when considering the application.

The application is in effect a hybrid application in that it is seeking to provide:

- facilities for residents of the hotel
- extended operating hours
- extended hours for the sale of alcohol
- extended hours for amplified music.

While the provision of restaurant and bar facilities for residents of the hotel would appear to be reasonable, the hours requested seem excessive when compared with many major hotel chains where late night food and drink is generally available through room service.

Extending the operating hours will result in the current disruption to residents' sleep being prolonged, with customers leaving the premises at times of up to 3am, assuming, unlike recently, any new restrictions are observed.

This venue has a history of night time nuisance, dating back to at least September 2012, prior to the previous operator, a time when the applicant was managing the premises. The police have had to attend on a number of occasions.

The legislation banning smoking has also had an adverse impact on local residents as customers exit to the front and rear of the building to smoke. Inevitably this generates noise as customers laugh and talk, often with their drinks in hand and

doors propped open enabling amplified music to be heard a considerable distance away. Under the revised permitted hours requested in the application this would place an intolerable burden on local residents disrupting their sleep especially on schooldays for the estimated 50 children who reside within a couple of hundred metres of the site.

While parking is not a matter for consideration under the Licensing Act, the hotel currently has very limited parking facilities with only six spaces for residents and staff. The service road fronting the venue is in large part subject to restricted parking provision for police vehicles only and, in consequence many hotel guests and those attending venue events, use the Council's carpark situated behind Grange Court. It can be assumed that late night visitors to the bar and restaurant facilities will do the same.

The most direct pedestrian access to this car park from Dil Se is via one of two footpaths, one located between Sherbourne House and 27 Northolt Road, the other situated between 27 Northolt Road and Grange Court. Customers leaving the venue late at night will inevitably generate noise as they return to their vehicles and drive away. This will have a particular adverse impact on those older people residing in the Council-owned Alma & Grange Courts (housing with support for the over 60s).

The enclosed petition includes signatories on behalf of the local supported housing whose residents are frequently inconvenienced by patrons of the Dil Se parking in, or blocking, their parking spaces along with the excessive noise as revellers arrange their journeys home.

There will also be an increase in noise to the front of the venue as some customers leave by taxi or minicab.

Allowing the extension of hours, particularly at the weekend, will mean that the licensing hours for the venue will be out of kilter with the vast majority of local public houses. This will inevitably lead to the Dil Se becoming the late night drinking venue of choice for the wider area, with late night drinkers adjourning to the Dil Se after other licensed premises close. Indeed, late night drinkers could be attracted from neighbouring boroughs.

There appears to be no consideration by the applicant as to the requirements of the Licensing Act 2003 to protect children from harm with the exception of the three points listed in Section (e), Annexure 1 of Premises Licence No LN/000005974/2014/4. There is no provision to require young children to vacate the bar at a reasonable hour. Should the Panel agree the amended hours applied for in this application, non-resident children could remain in the bar until the early hours of the morning, even during term time.

In summary, I believe that the extension of licensing hours applied for are excessive and will exacerbate the existing nuisance and generate a further reduction in the living and working amenity of the area.



Steve Carey, FCIPR

[REDACTED]

I enclose a petition from over 70 local residents requesting the Licensing Panel to refuse this application.

Yours sincerely,

Steve Carey

CC 3 ward Councillors for Harrow-on-the-Hill ward  
PC Pat Moran, Licensing Officer, Harrow Division, Metropolitan Police

# Petition

to

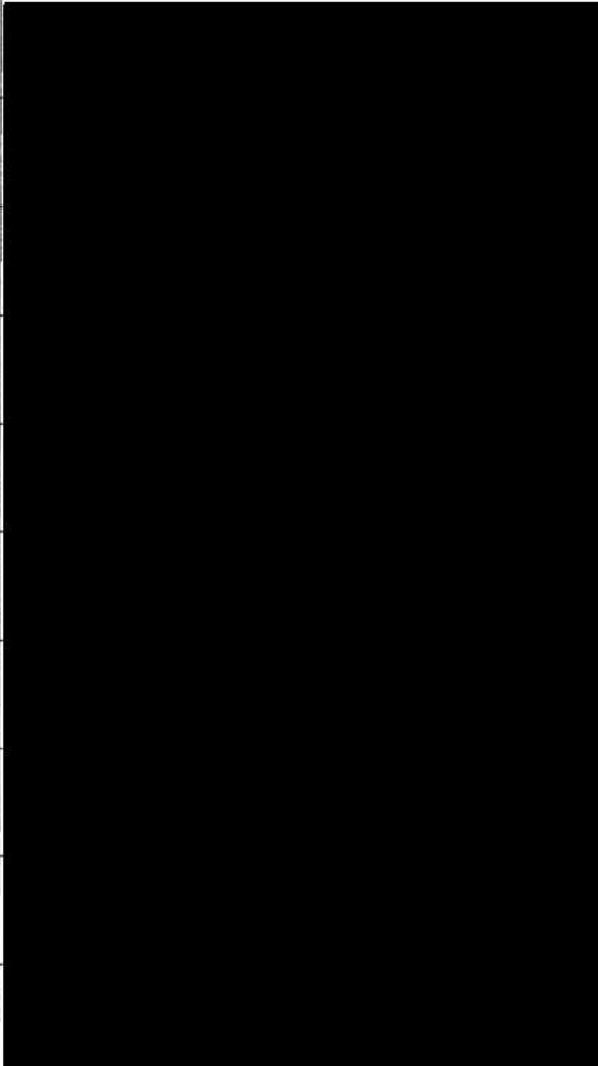
The Licensing Panel

Of

The London Borough of Harrow

Re: Dil Se Restaurant & Banqueting, 56-60 Northolt Road, South Harrow, HA2 0DW

We the undersigned oppose the application for a change in the licensing hours of the above property. We believe the extension of the operating hours of the premises, and the increased hours for the sale of alcohol, into the early hours of the morning will further increase the disturbance to local residents leading to a further reduction in the living and working amenity of the surrounding area.

Name	Address
STEVE CAREY	
Indeg Padden	
Soma Nandy	
Nilay Debchandhuri	
KALPESH PATEL	
AMI PATEL	
Jodie Herden	
Jaya Sunil	
ANURADHA BALU	
Santosh Balachandra	

# Petition

to

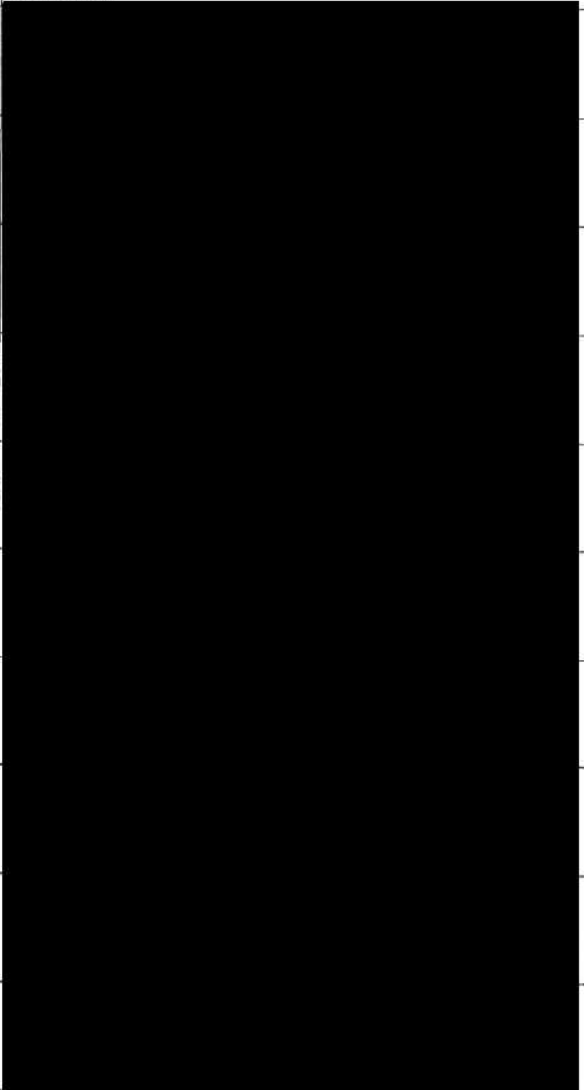
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Name	Address
KURBY	
J. YEAPWOOD	
Karademiro	
Betty	
Ellythor	
T. JAYRATNAM	
Joshina Sharma	
Ginto Mathew	
Archana Antony	
SUNIL MANAZIL	

# Petition

to

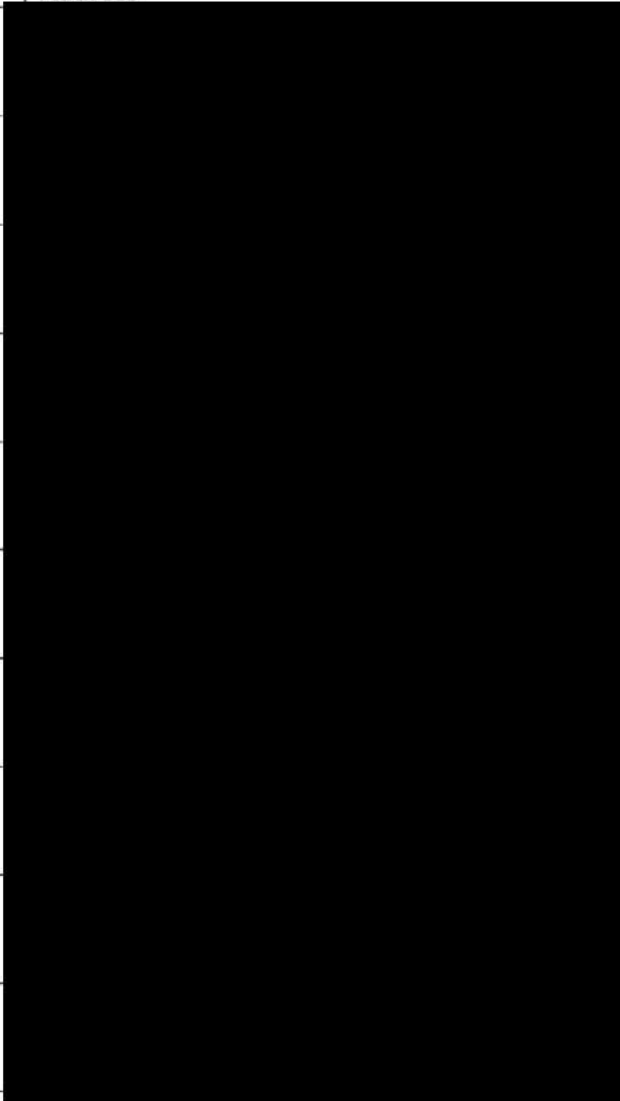
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Name	Address
Rubia Raval	
Xiang CHEN	
Yan CHEN	
Catherine Costelino	
Michael Wilkinson	
PAWEŁ SUCH	
MAGDI WAHAB	
SARAH WAHAB	
Jamie chevers	
Rachael chevers	

# Petition

to

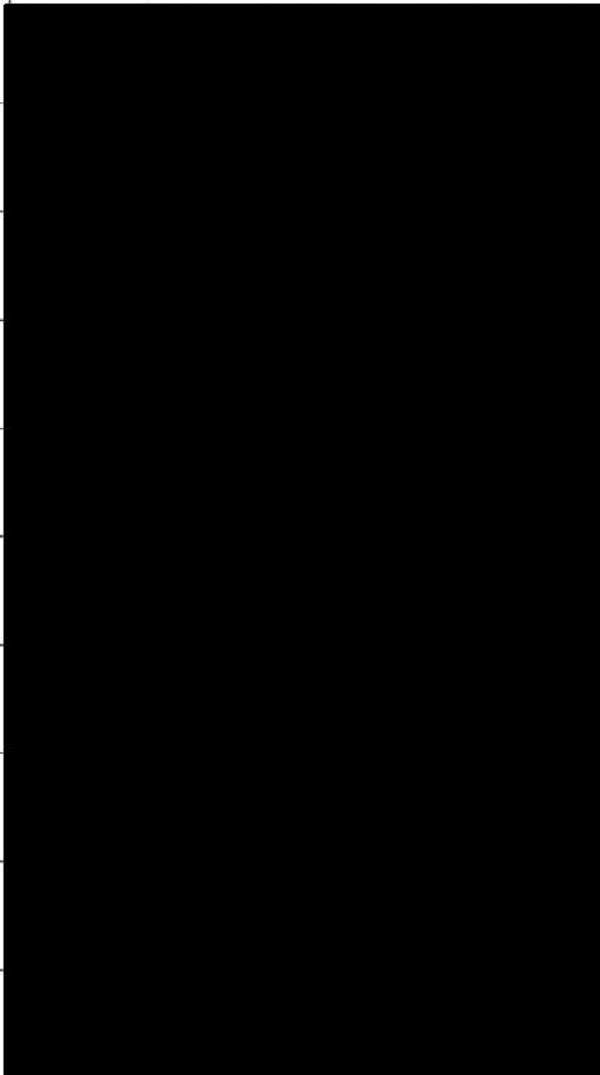
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Name	Address
ROBERT CLARK	
HAMZA RANA	
AMBER SHAHID	
Claudia How	
Maryam Tariq	
Saym Ity -	
Vanita Shah	
Vikesh Shah	
Kirit Patel .	
Martin Kaminski	
Renata Kaminska	

# Petition

to

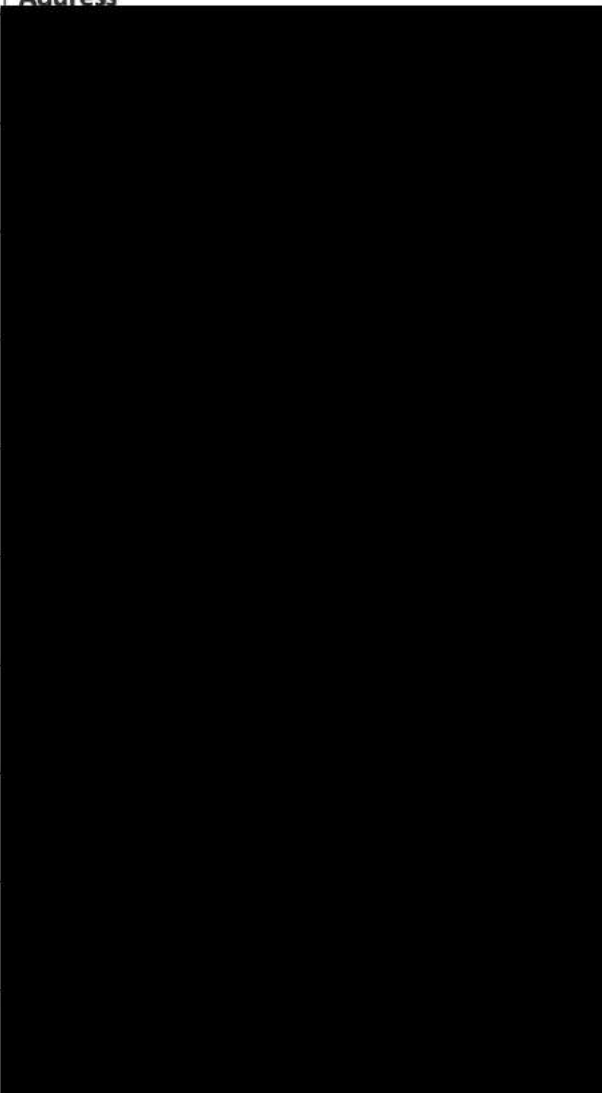
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Name	Address
MOHITKUMAR N PATEL	
JAIMINIBEN PATEL	
MIHALI KRUTAK	
WAIMA KRUTAK	
Nooruzkaman Mohammed	
CARREEN FRANCIS	
RAS FRANCIS	
Nabeel Bano	
OSMAN MASOOD	
PAVEL ROMANOV	

# Petition

to

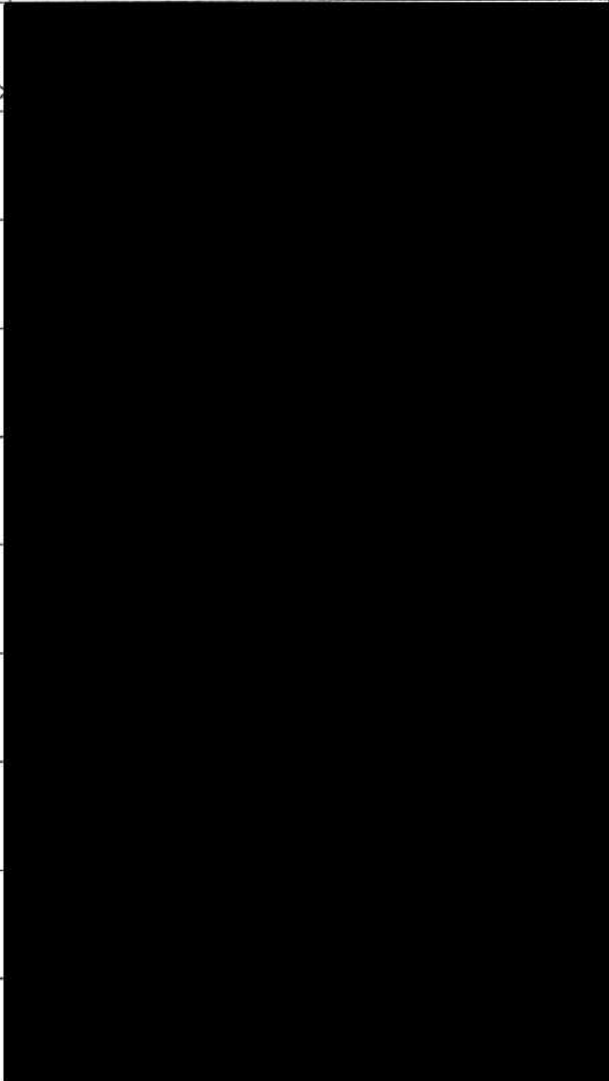
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Name	Address
TANUJA AUJAYEB	
CHANDRA AUJAYEB	
Postolova Silvia	
Sahra DINOw	
UMAMA BSWARAN	
Timothy Kumar	
S - Thanakumar	
Sigra	
Shiva Raj, Pn	
Honkala Pn	

# Petition

to

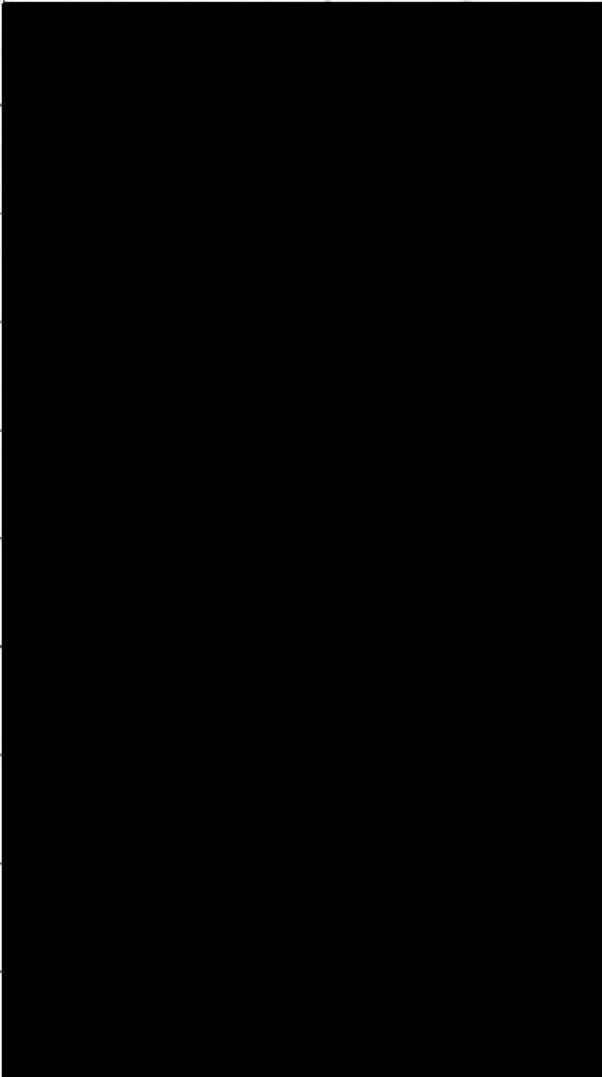
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Name	Address
S. Crook	
Can Crook	
MARIA JULIANA ARAUJO	
Ebun Bolshodun	
Lontto Kwakye	
MANOJ	
P. Nanthakumaran	
S. Sanghvi	
Amali H	
Mark Williams	



# Petition

to

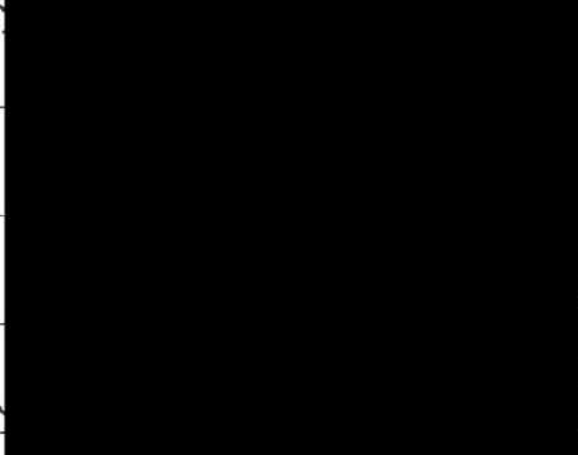
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Name	Address
Biji Kuei achun	
C Thomas	
Maas Chen	
KARRAR KARDAR, <sup>Tenants</sup> Representatives	

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## APPENDIX 4

### Summary of applicant's proposed times and conditions for new premises licence:

DeiSe, 56 – 60 Northolt Road, South Harrow, Middlesex HA2 0DW

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#### Licensable activities and hours proposed:

<b>DAY</b>	<i>Hours open to public</i>	<i>Alcohol sales (on and off-sales)</i>	<i>Films, live and recorded music, dance, provision of music and dance facilities and provision of similar facilities</i>	<i>Late night refreshment</i>
Mon	1030 - 0030	1030 - 0000	0730 - 0000	2300 – 0000
Tues	1030 - 0030	1030 - 0000	0730 - 0000	2300 – 0000
Wed	1030 - 0030	1030 - 0000	0730 - 0000	2300 – 0000
Thurs	1030 - 0030	1030 - 0000	0730 - 0000	2300 – 0000
Fri	1030 - 0130	1030 - 0100	0730 - 0100	2300 – 0100
Sat	1030 - 0130	1030 - 0100	0730 - 0100	2300 – 0100
Sun	1000 - 0030	1030 - 0000	0730 - 0000	2300 – 0000

Seasonal variations: none

The restaurant will close at 0200 hours on days when there is a pre-booked party.

*[Amendment suggested by the Licensing Authority]*

No licensable activities may be provided after 01.30 hours on those days.

#### Summary of applicable mandatory conditions:

- (1) No sales of alcohol without a designated premises supervisor
- (2) Age-verification policy required
- (3) Prohibition against irresponsible alcohol promotions
- (4) Prohibition against selling alcohol below cost price

#### Conditions consistent with the operating schedule and proposed in the representations. Words in italics do not form part of the conditions:

##### Prevention of crime and disorder

1. *[Proposed by the Licensing Authority and accepted by the applicant]*
  - (1) The CCTV system to be maintained and operated in good order in accordance with the Home Office Operational Requirements CCTV Manual 2009 (Publication 28/09).
  - (2) Images recorded will be clearly identifiable, stored securely and retained for a period of not less than 31 days
  - (3) Images and recordings will be made available to police and licensing

authority officers in a format suitable of being viewed away from the premises within 24 hours of being requested.

(4) No image or recording shall be provided in accordance with sub-condition 3 unless the police or licensing authority officer requesting it has entered his reasons for doing so in a register maintained by the premises licence holder to meet his requirements under the Data Protection Act 1990.

2. *[Proposed by the Licensing Authority and accepted by the applicant]*

(1) No alcohol may be provided to any person between the following times except within the restaurant area on production of their key or other means of obtaining access to their hotel bedroom as a means of identification:

Sun, Mon, Tues, Wed, Thur	0000 and 1030 hours
Friday and Saturday	0100 and 1030 hours

(2) No late night refreshment may be provided to any person between the following times except on production of their key or other means of obtaining access to their hotel bedroom as a means of identification:

Sun, Mon, Tues, Wed, Thur	0000 and 0500 hours
Friday and Saturday	0100 and 0500 hours

Prevention of public nuisance

3. *[Existing condition to be retained in agreement with the applicant]*

Appropriate automatic noise control device must be fitted to all amplified sound equipment. The device must be:

a) Set so that the volume of any amplified sound emanating from the premises does not cause a public nuisance. A Compliance Certificate must be supplied to the licensing authority for the installation of the unit for approval before any regulated entertainment is carried out.

The installation must be carried out by a competent/qualified person. The compliance certificate must contain the following.

5 minute LAEQ  
Frequency analysis between 200Hz - 30Hz

b) The devices must be fitted to all power outlets (i.e. to the main distribution unit) and externally opening window and doors to the premises.

4. *[Existing condition to be retained in agreement with the applicant]*The Premises Supervisor must ensure that any amplified sound from the premises does not cause a public nuisance by ensuring that amplified sound is inaudible at the boundary of any premises where the occupiers are likely to be sensitive to noise.

5. *[Proposed by Environmental Health and not accepted by the applicant]*  
All doors and windows to the premises shall be kept closed after 21.00 hours when regulated entertainment is taking place, except for access and egress.
6. *[Proposed by Environmental Health and not accepted by the applicant]*  
All doors used as fire exits only shall be fitted with audible and/or visual alarms that operate when doors are opened.
7. *[Proposed by Environmental Health and not accepted by the applicant]*  
Any patrons queuing/congregating outside the premises shall be properly supervised by SIA door supervisors.
8. *[Proposed by Environmental Health and not accepted by the applicant]*  
There shall be no admission or re-admission to the premises after 23:00 hours, except for customers exiting in order to smoke.
9. *[Proposed by Environmental Health and not accepted by the applicant]*  
Customers shall be encouraged to disperse quietly and avoid congregating outside the premises at closing time.
10. *[Proposed by Environmental Health and not accepted by the applicant]*  
Clear and legible notices shall be displayed in a prominent position near the exit door(s) requesting that customers leave quietly to avoid disturbing local residents.
11. *[Proposed by Environmental Health and not accepted by the applicant]*  
Clear and legible notice shall be displayed in a prominent position in any external areas where customers are permitted to smoke or drink, requesting that they keep noise to a minimum to avoid disturbing local residents.
12. *[Proposed by Environmental Health and not accepted by the applicant]*  
The designated premises supervisor or his/her representative shall conduct regular assessments of the noise coming from the premises on each occasion there is regulated entertainment, and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents. A written record shall be kept in a log book and shall include the time and date of the checks, the person making them and the findings, including any remedial action.
13. *[Proposed by Environmental Health and not accepted by the applicant]*  
A sound limiting device shall be installed in accordance with the manufacturer's instructions, and shall be attached to all sound amplification equipment used on the premises. The device shall be located in a lockable cabinet and set at a level to the satisfaction of the Environmental Protection Unit (EPU). The keys shall be held by the designated premises supervisor or other authorised manager and shall not be available to any other person. The limiter shall not be altered without prior agreement from the EPU. The sound limiting device shall be designed to activate a visual warning and prevent any increase in volume once the pre-determined sound limit has been reached.

14. *[Proposed by Environmental Health and not accepted by the applicant]*  
Obtain a written report from an acoustic engineer who is a member of the Institute of Acoustics. The report should identify the type of regulated entertainment to be carried out and recommend any active or passive measures required to prevent airborne or structural noise and vibration transmission from adversely affecting local residents. A copy of the report shall be provided to the Domestic Environmental Health Team. All recommended works shall be completed to the satisfaction of the Domestic Environmental Health Officer within two months from the date of the acoustic engineer's report.
15. *[Proposed by Environmental Health and not accepted by the applicant]*  
A record shall be kept of all complaints relating to noise or nuisance and incidents or crime and disorder taking place on or in the immediate vicinity of the Premises, which shall be available for inspection by the Licensing Authority and the Police at all times when the Premises are open.

#### Protecting children from harm

16. *[Proposed by the Licensing Authority and accepted by the applicant]*  
The Premises Licence Holder will ensure that the premises has a documented and recorded policy in relation to child safeguarding by ensuring staff are aware of the [Metropolitan Police's Operation Makesafe](#); displaying appropriate literature in the premises; and being aware of how to report any possible concerns.